

PC<sup>4</sup>/PAC<sup>3</sup> Spring 2024 Conference

#### **Data Champion Workshop**

#### **Session Moderators:**



Kelly Veneziale



Melanie Bell



Sarah Youngberg



Rebecca Zahn



**Amy Schiller** 



## Agenda



Time (CT)	Topic	Presenter(s)	Moderator(s)
09:05-10:05	Leveraging your EMR	Viki Haro, Becki Mai, Jenn Kreuter, Maria-Theresa Balbin, Mickey Tirfe, Chona Mariano, Fred Roberts, Jen Schmoker	Kelly Veneziale
10:05-10:35	Data Quality/Internal Auditing	Sarah Schukei, Dristi Khanal, Ivo Pandjaitan, Jazmin Olvera Alonso, Selin Alak-DeBergh	Kelly Veneziale
10:35-10:45	Break		
10:45-11:25	Data Utilization	Sarah Schukei, Dristi Khanal, Teresa Tobin, Jen Schmoker	Amy Schiller
11:30-12:00	Onboarding New Team Members	Rebecca Zahn-Schafer, Mia Kurbalija, Courtney Spence	Melanie Bell, Sarah Youngberg
12:00-12:15	Mixed Acuity Unit	Rachel Schwandt	Rebecca Zahn



## Leveraging your EMR





# PC<sup>4</sup> PAC<sup>3</sup>

## Pediatric Heart Center Data Team Structure and Highlights

Viki Haro, MSN, NP Becki Mai, MSN, RN UCSF Benioff Children's Hospital









#### BCH PHC Data Team

- Multidisciplinary group formed in June 2016 (Physicians, Data RN's, IT, Administration).
- Oversees all data for Pediatric Heart Center.
- Meet weekly to review data and ongoing issues.
- Goals
  - Provide transparent, benchmarked data for the heart center (and sub-sectional areas) to have data driven quality improvement initiatives.
  - To provide data driven outcomes for referral cardiologists and expecting parents.
  - To provide an accurate, data driven website of our outcomes.
  - To facilitate research and quality initiative projects.
  - To foster a team approach to optimizing cardiac care.

#### **Team Approach**

#### San Francisco

- Sangeeta Lal Oversight
- Sarah Tabbutt PC4/Oversight
- Suzanne Strong Data manager
- Becki Mai Data Analyst
- Viki Haro Data Analyst
- Mina Vafaeezadeh Data Analyst
- V. Mohan Reddy STS
- Phil Moore / Jeff Meadows IMPACT
- Mollie Mullaney IMPACT
- Anshuman Sharma -STS/Anesthesia
- Mike Brook ECHO
- Ronn Tanel -IMPACT/EP/PAC<sup>3</sup>
- Younes Bouab IT

#### **Oakland**

- Sangeeta Lal Oversight
- Suzanne Strong Data Manager
- V. Mohan Reddy STS
- Hitu Patel IMPACT
- James Reyes IMPACT
- Becki Mai Data Analyst
- Viki Haro Data Analyst

#### Kaiser

- Phil Moore IMPACT
- Esther Basso Service Director
- Carel Troutman Quality Coordinator
- Hazel Trinna M. Topacio Data Analyst
- Amber Harris Quality

#### **Pediatric Heart Center Data**



http://cardioaccess.com

IMPACT (CATH & EP)

STS (SURGERY/ANESTHESIA)

PC4 (CICU)

PAC3 (STEPDOWN)











Quarterly Data Submissions

Bi-annual Data Submissions Real-time Data Submissions Real-time Data
Submissions



## Multidisciplinary Team Covering Both Mission Bay and Oakland campuses

- ▶1.0 RN Data Manager
- >2.0 FTE RN Data Analyst, 1 Part Time RN Data Analyst
- Support the following Pediatric Heart Center activities
  - National registry data submission and reporting (STS, PC<sup>4</sup>, PAC<sup>3</sup>, IMPACT, CNOC, CCRC)
  - ➤ Data driven quality initiatives (Target Based Care, Wound Complication Group)
  - Morbidity and Mortality review (Peer Review monthly, PHC QI - monthly)

#### Some Highlights / Accomplishments

- Transition to PHC Tableau Dashboard (from Qlikview)
- USNWR Survey Completion (annually)
- Leapfrog Hospital Survey (annually)
- Optum Survey (annually)
- > RFI / RFPs
- > JHACO Survey data support
- Supporting multiple QI and research initiatives annually

#### PHC Patient Volume 2023

- > 406 admissions for PC<sup>4</sup>
- > 481 admissions for PAC<sup>3</sup>
- > 617 IMPACT encounters
- Heart Center Data Champions:
  - Suzanne Strong, PHC Manager
  - ▶ Becki Mai, PAC³ and STS
  - ▶ Viki Haro, PC⁴ and IMPACT
  - Mina Vafaeezadeh, STS, CCRC, PAC<sup>3</sup>, PHTS

#### **Daily Census**

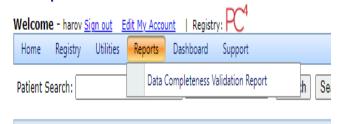
- Daily census used to track discharges, transfers and admissions, daily updates for inpatients.
- Saved to shared drive folder Monday- Friday.



Daily census report for 4CICU A4CICU,C4 PCTC CTCU MB REP0066565\_2024-03-15-06-01-10.xlsx 7 KB

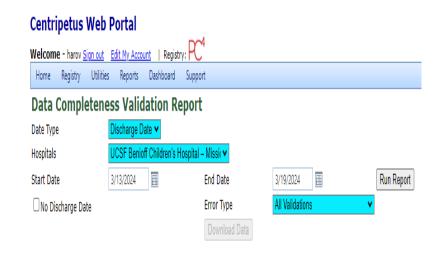
# Data Completeness Validation Report

#### **Centripetus Web Portal**



Report run every
 Wednesday to generate
 a list of discharges for
 DC Review meeting on
 Friday

# Data Completeness Validation Report



View of DCVR to generate weekly list of discharges for review

#### Discharge Review Prep



Discharge review list includes Pat ID, Event ID, Patient Name, MRN, Admit Date and Discharge Date.



The DCVR patient list is reviewed by STS, PAC<sup>3</sup> and PC<sup>4</sup>, and IMPACT Heart Center data team on Thursday before Friday DC Review meeting.



## Discharge Review Prep

Data fields that are reviewed on Fridays







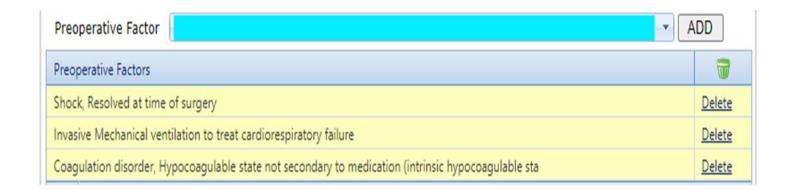
FUNDAMENTAL DIAGNOSIS

PREOP RISK FACTORS FOR STS AND PC<sup>4</sup>

COMPLICATIONS FOR STS, PC<sup>4</sup> AND PAC<sup>3</sup>

#### Discharge Review Prep

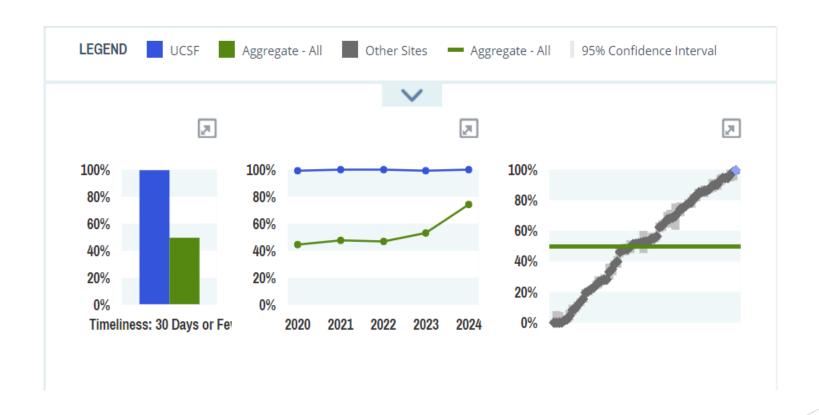
Sample of Preop Risk Factors



#### Day of Discharge Review

- CICU attending reviews fundamental diagnosis, STS procedure diagnosis, and STS procedure codes
- PC<sup>4</sup> physician lead reviews all PC<sup>4</sup> data fields, surgical, and cath data fields
- > PAC³ physician lead reviews PAC³ data fields

### UCSF Timeliness for PC<sup>4</sup> Data Submission



#### UCSF Timeliness for PAC<sup>3</sup> Data Submission



# PC<sup>4</sup> PAC<sup>3</sup>

# PC<sup>4</sup> Data Abstraction Tool

Jennifer Kreuter RN, BSN Children's Colorado



#### A Little About Our Data Team

- FTE for PC<sup>4</sup>/PAC<sup>3</sup>: 2.65
- PAC<sup>3</sup> Admissions ~1200/year
- PC4 Admission ~700/year
- Two abstractors for PAC<sup>3</sup>, two abstractors for PC4/PAC<sup>3</sup> and one PC<sup>4</sup> only
- Goal to cross train at least one or two more abstractors
- Historically retrospective data collection, working towards a hybrid approach

- EPIC and CardioAccess
- Depending on availability of Clinical Champions standing weekly "Office Hours" to review any questions with Clinical Champions
- In Epic we have comprehensive flowsheet that aid in our abstraction efficiency.



## Forming the Idea

- The dreaded backlog
  - Outside company tried to sell automated data abstraction
  - A failure that created more of a backlog...
  - Sparked idea to recreate it within our own institution





#### The Partner

- The Analytics Resource Center (ARC) is its own department with software engineers
  - The Heart Institute was lucky enough to have a dedicated software engineer to the whole department.
- ARC can assist with custom dashboards and self-service reports
  - Create a report using Tableau





#### The Process

- Partnering with ARC and the Heart Institute's "own" software engineer
  - Where to start?
    - What is most time consuming
    - What are discrete data points
  - Defining PC4 definitions/rules
  - Start with a subset
    - Surgical Patients

- Charting is done by humans...
  - Creating overarching "rules" to when things are miss charted or charted out of the normal
  - Finding the source of truth for discrepancies





## Challenges

- Identifying medication administration routes/times/doses
- Adult dosing vasopressin (units/min) → automatically convert to units/kg/min and when to exclude vasopressin based on dosing
- Defining CICU start and end times
- Finding the various labels labs can be listed multiple ways
- Setting up face time with the software engineer to show data points to pinpoint source of truth
- Validating enough unique cases to know the tool is correct in multiple situations.



# The (Almost) Finished Product





# PC<sup>4</sup> PAC<sup>3</sup>

## Timely Data Submissions

Maria Balbin, MPH, BSN Mekdela (Mickey) Tirfe, MSN, RN, BSN Children's National Hospital





#### **Agenda/Summary**

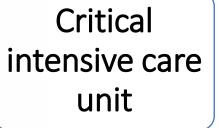
- Background of Children's Hospital
- Data Champion structure
- EMR & Software Vendor
- Data collection process
- What helped us?
- What's next?



#### Children's National Hospital - Washington, DC



HKU



Acute care cardiology unit

26 beds

20 beds







2019

PAC<sup>3</sup>

1 FTE

- Maria Balbin (2021)
- Dr. Ashraf Harahsheh

2014

PC<sup>4</sup>

1 FTE

- Mekdela Tirfe (2019)
- Dr. Yuliya Domnina

1997

STS

1 FTE

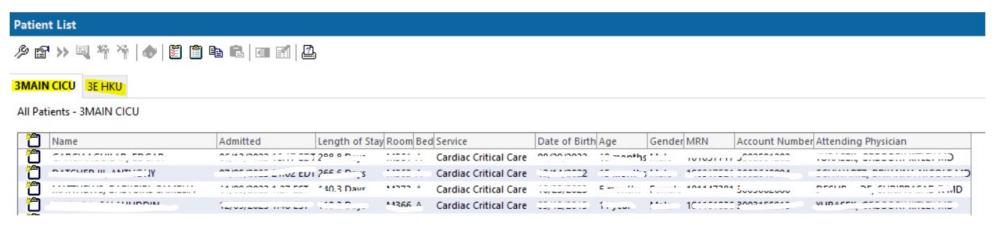
- Janet Kreutzer (2022)
- Dr. Can Yerebakan
- 2 New Openings .5 FTE
- Remote Data Coordinator
- Remote Data Analyst





#### **EMR & Software Vendor**

Electronic Medical Record: Cerner



Software Vendor: CardioAccess

#### **Centripetus Web Portal**







BACKLOG

NO FULL TIME FTE PRIOR TO US



**AUDIT** 





#### **Retrospective Data Collection Process**

Run 2 week-discharge report (HealtheAnalytics)

Place report in shared Discharge Teams spreadsheet

Place discharged patients in respective (PAC<sup>3</sup>/PC<sup>4</sup>) spreadsheet

Use CNHI data flowsheet (2022) for data abstraction

Open Cerner, and paste any new admissions into (PAC³/PC⁴) spreadsheet

Open CardioAccess

Once case is submitted, GREEN line in shared discharge spreadsheet

Questions about a case – highlight yellow & comment





#### What helped us?

Meetings

- Meeting with PAC<sup>3</sup> Mentor & PC<sup>4</sup> Database collector
- Clinical Champion meetings
- Turbo Sessions & QI meetings

Reports

- Discharge report every 2 weeks
- Census Adjudication every 6 months

Communication

- Teams chat between data champions for discrepancies
- Openly communicate with departments
- Open communication with CardioAccess support









#### Thank you – Questions/Comments

- Maria Balbin, MPH, BSN
  - Mbalbin@childrensnational.org
- Mekdela Tirfe, MSN, RN, BSN
  - Mtirfe@childrensnational.org



#### **Discharge Spreadsheet**

4	АВ		С	D E	F	G	Н	1	J	K
1	ncounter Alias 🔽 Last Name	✓ First Nar	me 🔽 Birth Date	e 🔽 Zip Code 🗠	Admission Type	Classification	Admission/Arrival Date-Time	✓ Discharge Date-Time	─ Hospital Service	✓ Nurse Unit ✓
2					Emergency	Inpatient	2/28/2024 18	:42 3/11/2024 16	:04 Cardiology	3E HKU
3					Elective	Inpatient	3/19/2024 10	:58 3/22/2024 17	:05 Cardiovascular Surger	y 3E HKU
4					Elective	Inpatient	3/19/2024 10	:58 3/22/2024 17	:05 Cardiovascular Surger	у ЗМС
5					Elective	Inpatient	3/13/2024 6	:10 3/18/2024 16	:19 Cardiovascular Surger	y 3MC
6					Elective	Inpatient	3/13/2024 6	:10 3/18/2024 16	:19 Cardiovascular Surger	y ЗЕ НКU
7					Emergency	Inpatient	3/11/2024 0	:21 3/18/2024 17	:34 Hospital Medicine	змс
8					Emergency	Inpatient	3/15/2024 21	:57 3/21/2024 23	:41 Cardiology	3E HKU
9		'			Emergency	Inpatient	3/11/2024 23	:07 3/17/2024 21	:02 Hospital Medicine	3E HKU
10					Elective	Inpatient	3/19/2024 20	:51 3/21/2024 15	:43 Cardiology	3E HKU
11		1	1	Ι	Elective	Inpatient	2/22/2024 16	:10 3/21/2024 12	:00 Critical Care Medicine	змс
12			1		Emergency	Inpatient	3/13/2024 15	:01 3/15/2024 17	:07 Cardiology	3E HKU
13	· ·				Emergency	Inpatient	3/9/2024 11	:47 3/21/2024 20	:02 Cardiology	3E HKU
14					Emergency	Inpatient	3/9/2024 11	:47 3/21/2024 20	:02 Cardiology	змс
15					Emergency	Inpatient	3/6/20248	:37 3/11/2024 16	:20 Cardiology	3E HKU
16					Elective	Inpatient	3/13/2024 6	:07 3/19/2024 21	:02 Cardiovascular Surger	у ЗМС
17	1				Elective	Inpatient	3/13/2024 6	:07 3/19/2024 21	:02 Cardiovascular Surger	y 3E HKU
18					Emergency	Inpatient	3/17/2024 0	:53 3/19/2024 21	:51 Cardiac Critical Care	змс
19					Elective	Inpatient	3/8/20247	:11 3/12/2024 14	:58 Cardiovascular Surger	y 3E HKU
20					Elective	Inpatient	3/8/20247	:11 3/12/2024 14	:58 Cardiovascular Surger	у ЗМС
21	-	1			Elective	Inpatient	3/21/20247	:26 3/24/2024 15	:49 Cardiovascular Surger	у ЗМС
22					Elective	Inpatient	3/21/20247	:26 3/24/2024 15	:49 Cardiovascular Surger	y ЗЕ НКU
23					Elective	Inpatient	3/14/20247	:17 3/16/2024 19	:01 Cardiac Critical Care	змс
24					Elective	Inpatient	3/12/20247	:25 3/17/2024 15	:56 Cardiovascular Surger	y 3E HKU
4										
<	> = 01012024-01142024	0115-1282024	0129-02112024	0212-02252024	0226-03102024	0311-03242024	+			







#### **Respective registry Teams spreadsheet**

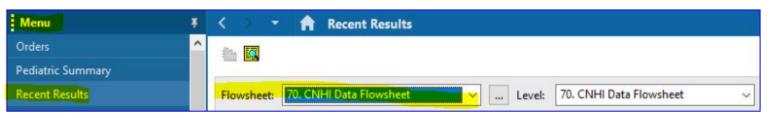
- 4	Α	В	С	D	E	F	G	Н	1	J	K
1	Admit	Encounter	Patient Name	MRN	Location	Status	Comments	Updated	IUM	Date Entere	Discharged
2	2/1/2024	2/1/2024			Discharged	Submitted				2/29/2024	2/6/2024
3	2/1/2024	2/1/2024			Discharged	Submitted				3/8/2024	2/10/2024
4	2/2/2024	2/2/2024			Discharged	Submitted				3/12/2024	2/14/2024
5	2/2/2024										
6	2/2/2024	2/3/2024			Discharged	Submitted				2/29/2024	2/7/2024
7	2/4/2024	2/4/2024			Discharged	Submitted	planned adr	mission?		3/12/2024	2/16/2024
8	2/4/2024	2/4/2024			Discharged	Submitted				2/29/2024	2/8/2024
9	2/6/2024	2/6/2024			Discharged	Submitted				3/11/2024	2/12/2024
10	2/6/2024	2/6/2024			Discharged	Submitted	Surgical sta	tus?		3/12/2024	2/17/2024
11	1/29/2024	2/5/2024			Discharged	Submitted	CLABSI 2/53	?		3/27/2024	3/5/2024
12	2/6/2024										
13	2/7/2024	2/7/2024			Discharged	Submitted				3/11/2024	2/11/2024
14	2/1/2024	2/7/2024			Discharged	Submitted				3/8/2024	2/10/2024
15	2/7/2024	2/8/2024			Discharged	N/A	PICU Overfl	ow			
16	2/8/2024	2/8/2024			Discharged	Submitted				3/11/2024	2/11/2024
17	2/8/2024	2/8/2024			Discharged	N/A	PICU Overflo	ow			
18	2/8/2024										
19	2/8/2024	2/8/2024			Discharged	N/A	PICU Overflo	ow			
20	2/10/2024	2/10/2024			Discharged	Submitted				3/11/2024	2/12/2024
21	2/10/2024										
22	1/29/2024	2/11/2024			Discharged	Submitted	Admitted for	r <mark>multioor</mark> g	an failure? S	3/27/2024	3/5/2024
23	2/12/2024	2/12/2024			Discharged	Submitted				3/18/2024	2/18/2024
24	2/12/2024	2/12/2024			Discharged	Submitted				3/18/2024	2/20/2024







#### **Data Collection Process**









#### Finished discharge spreadsheet

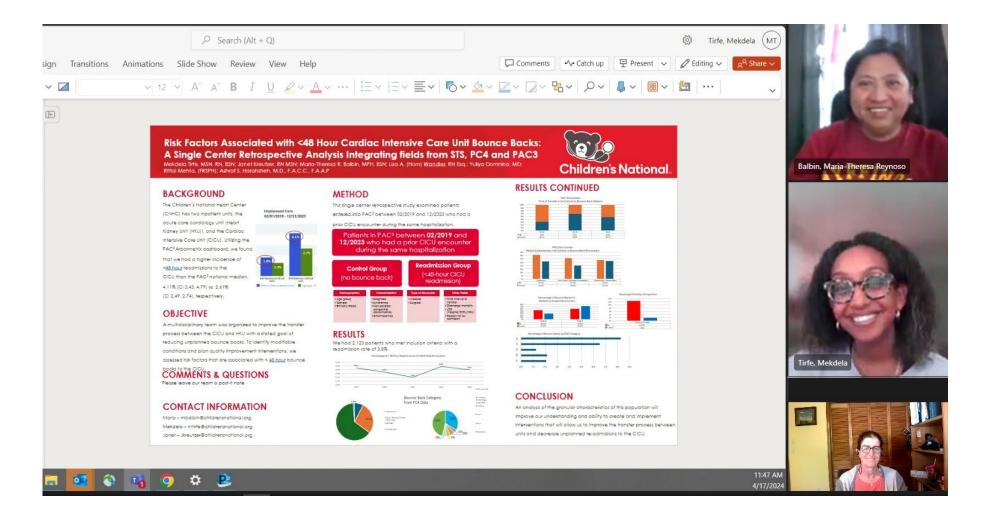
4	А	E	F	G	Н	1	J	K	L
1	Encounter Alias	Zip Code	Admission Type	✓ Classification	✓ Admission/Arrival Date-Time	Discharge Date-Time	→ Hospital Service	✓ Nurse Unit	○ Comments     ○
2			Emergency	Inpatient	2/28/2024 18:4	2 3/11/2024 1	6:04 Cardiology	3E HKU	
3			Elective	Inpatient	3/19/2024 10:5	3/22/2024 1	7:05 Cardiovascular Surgery	3E HKU	
4			Elective	Inpatient	3/19/2024 10:5	3/22/2024 1	7:05 Cardiovascular Surgery	3MC	
5			Elective	Inpatient	3/13/2024 6:1	3/18/2024 1	6:19 Cardiovascular Surgery	/ 3MC	Review Cardiac Arrest
6			Elective	Inpatient	3/13/2024 6:1	3/18/2024 1	6:19 Cardiovascular Surgery	3E HKU	
7	_		Emergency	Inpatient	3/11/2024 0:2	1 3/18/2024 1	7:34 Hospital Medicine	змс	
8			Emergency	Inpatient	3/15/2024 21:5	7 3/21/2024 2	3:41 Cardiology	3E HKU	Ask about Cath







#### Data Team on Turbo Session (Wednesdays)







## PC<sup>4</sup> PAC<sup>3</sup>

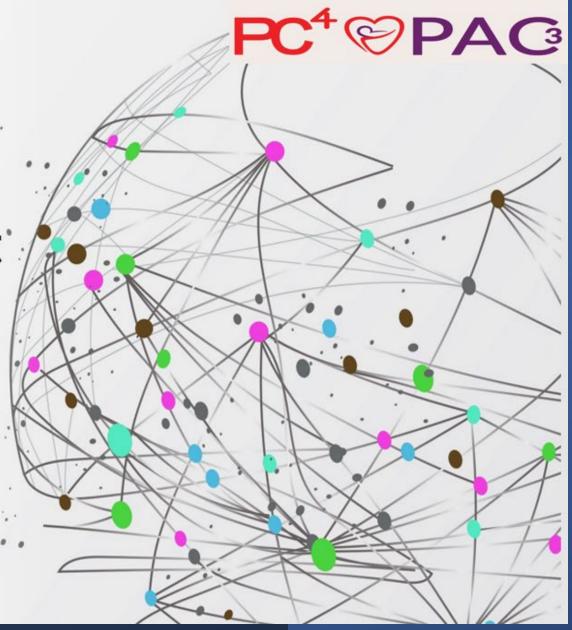
## CardioAccess Flowsheet Data

Chona Mariano, RN, BSN Lucile Packard Children's Hospital

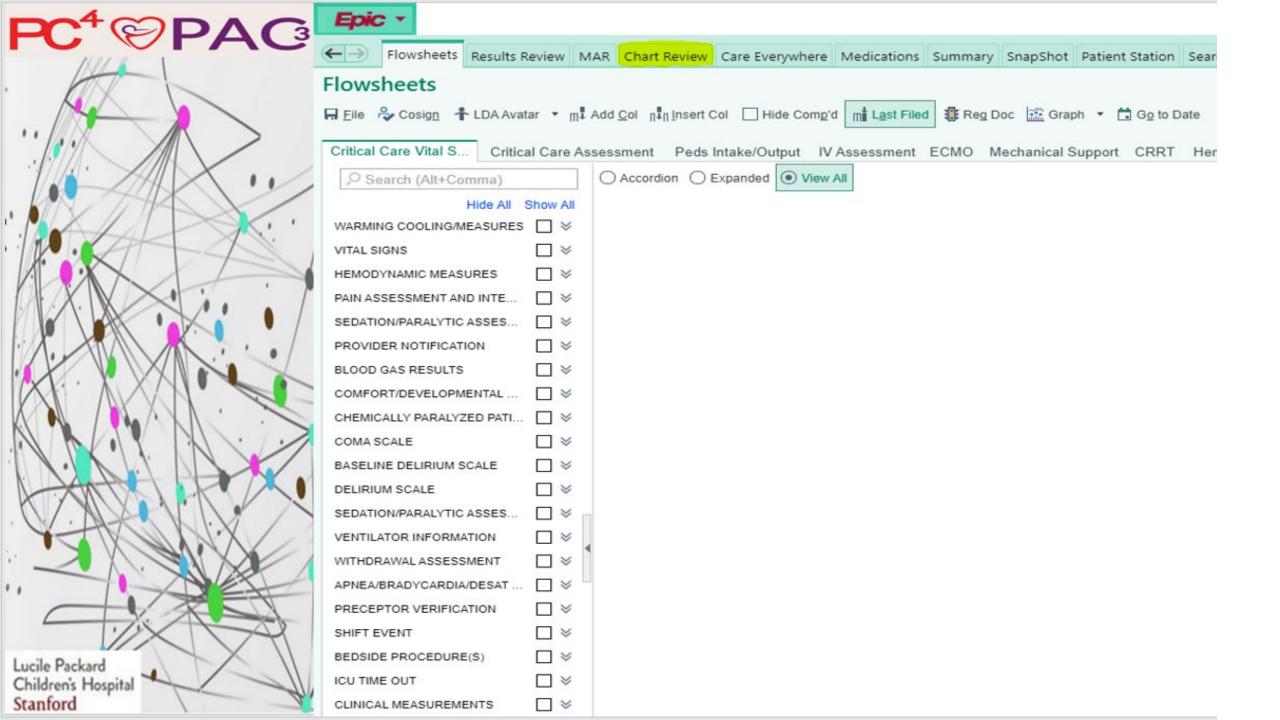


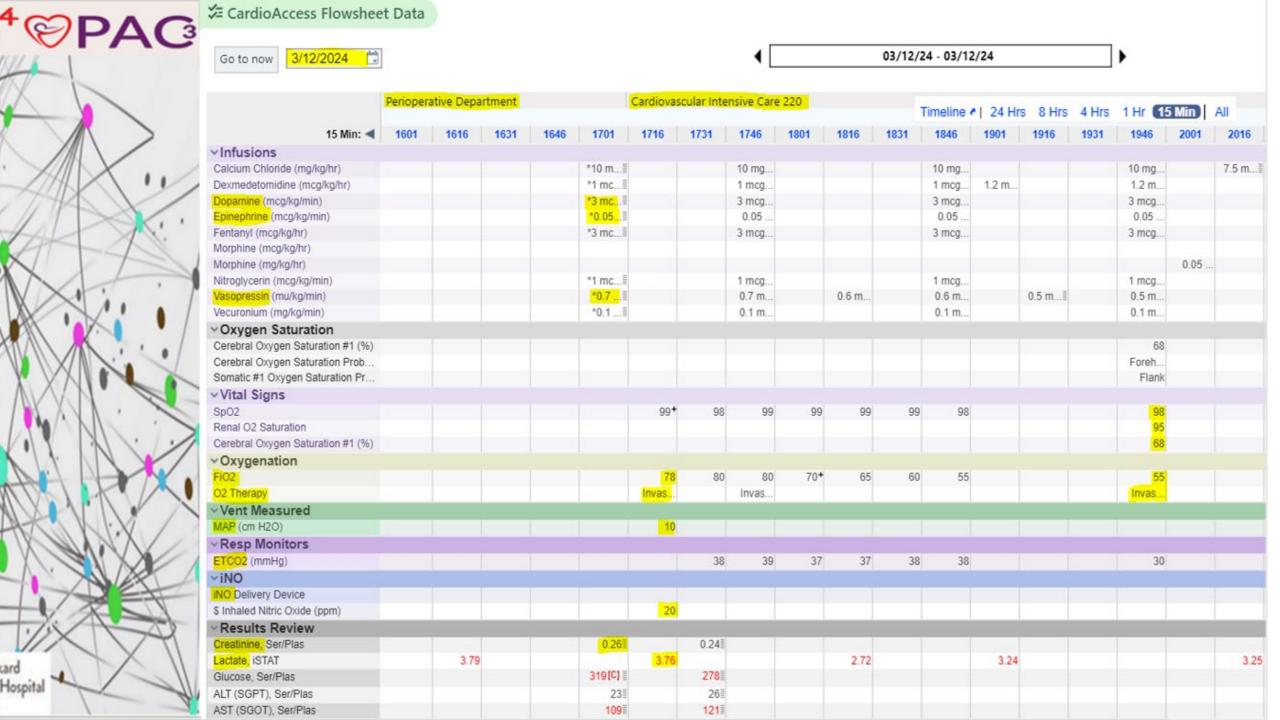
CardioAccess

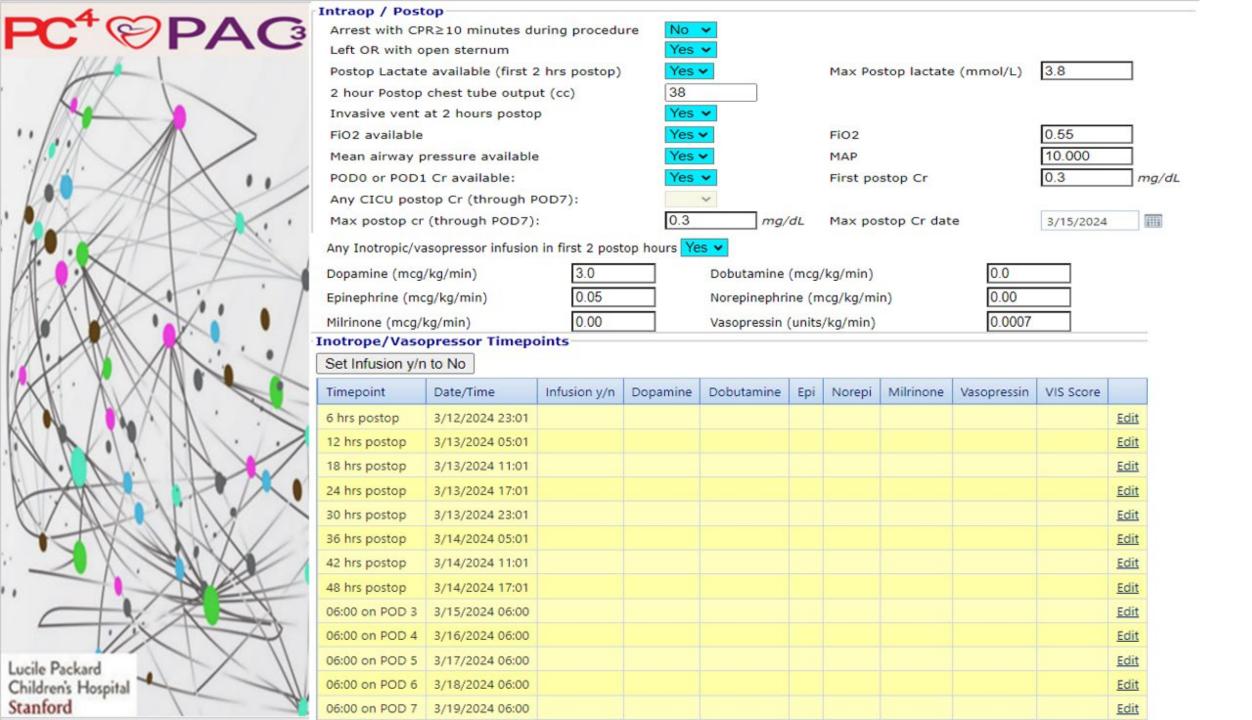
**Comprehensive Flowsheet** 

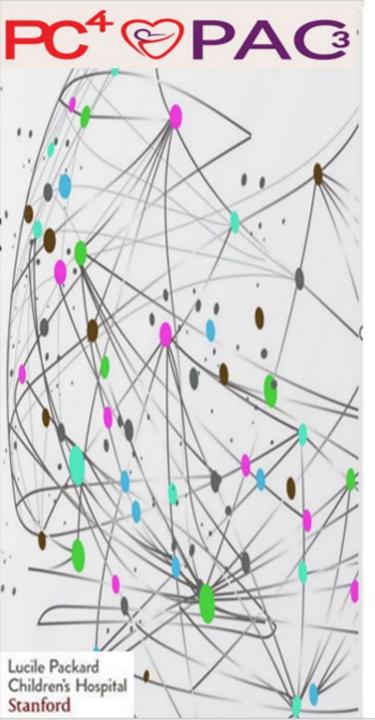


Lucile Packard Children's Hospital Stanford



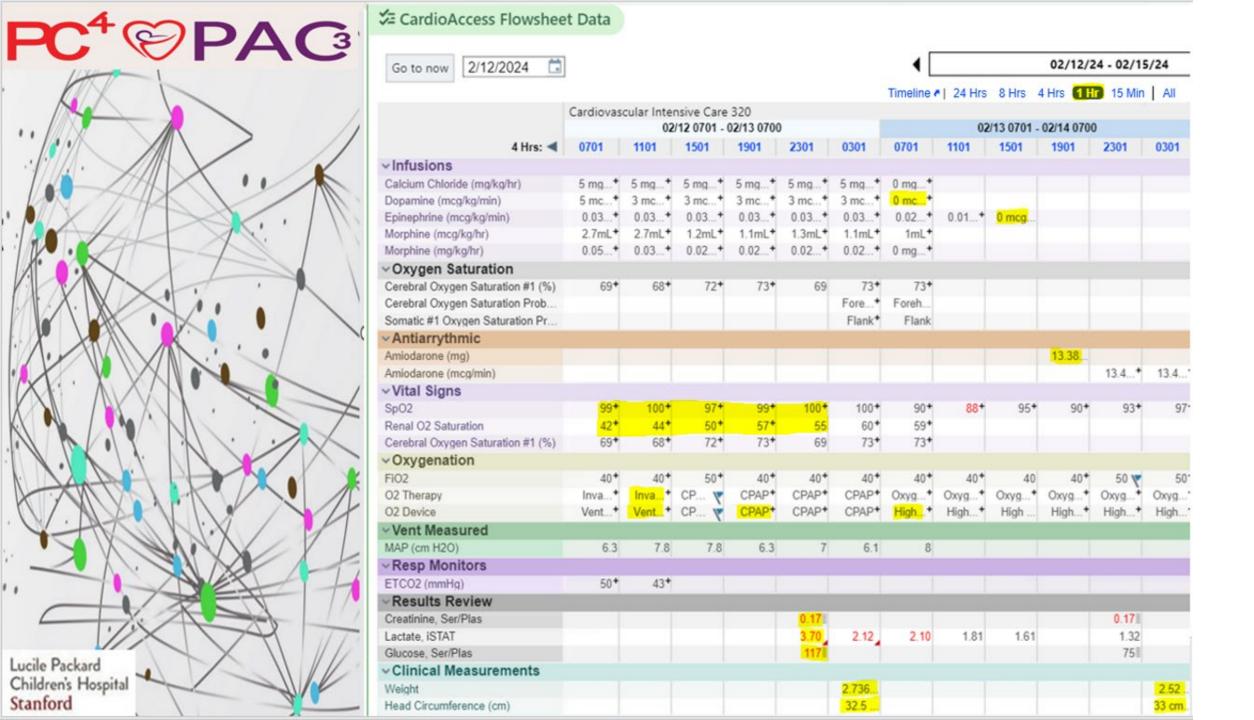


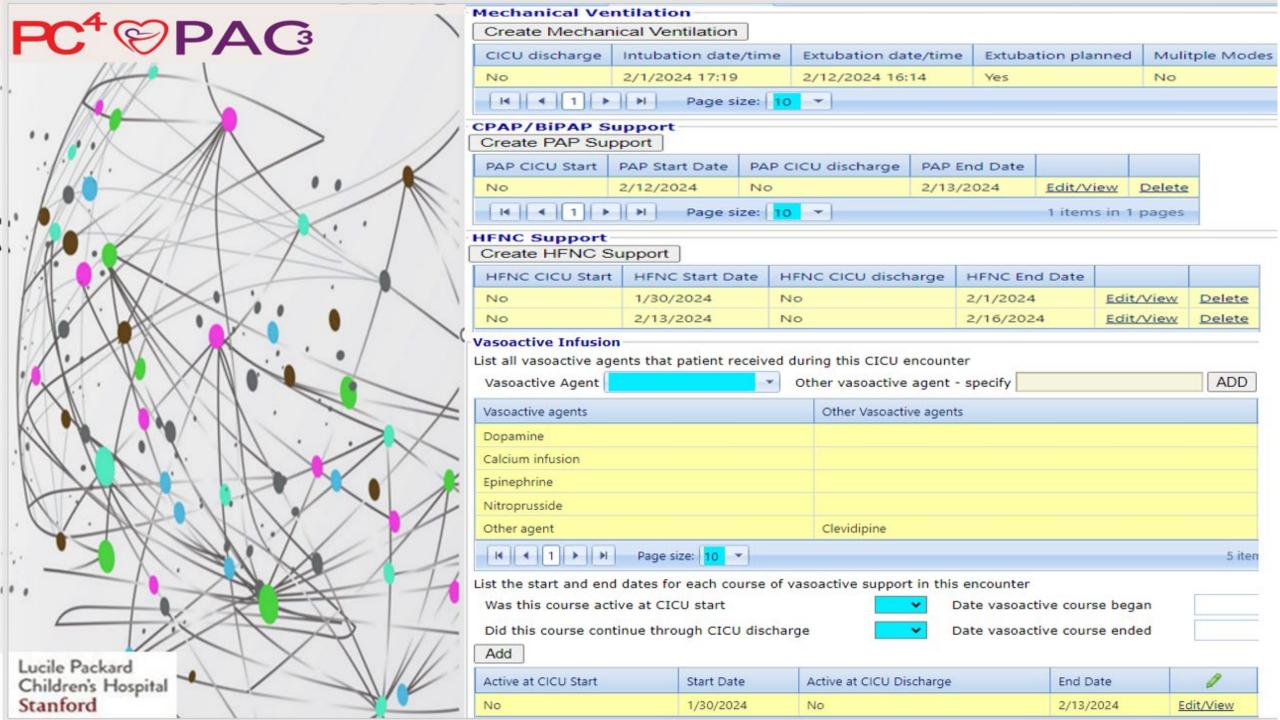


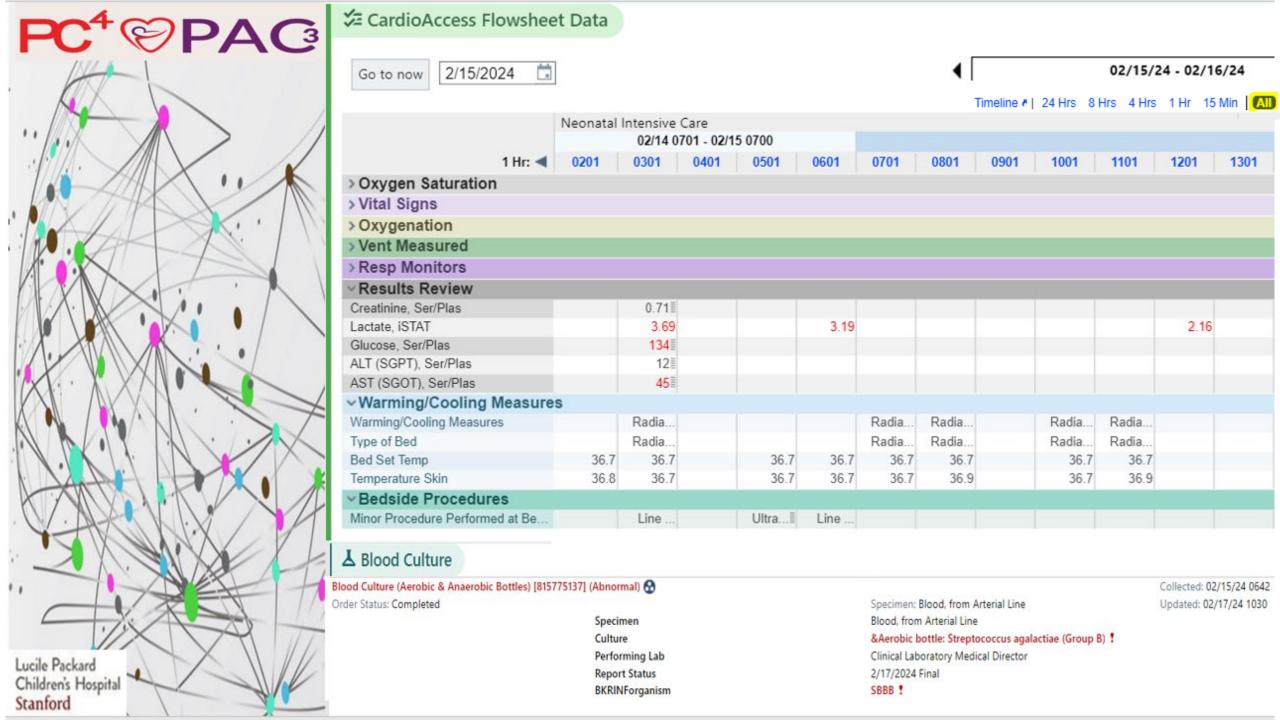


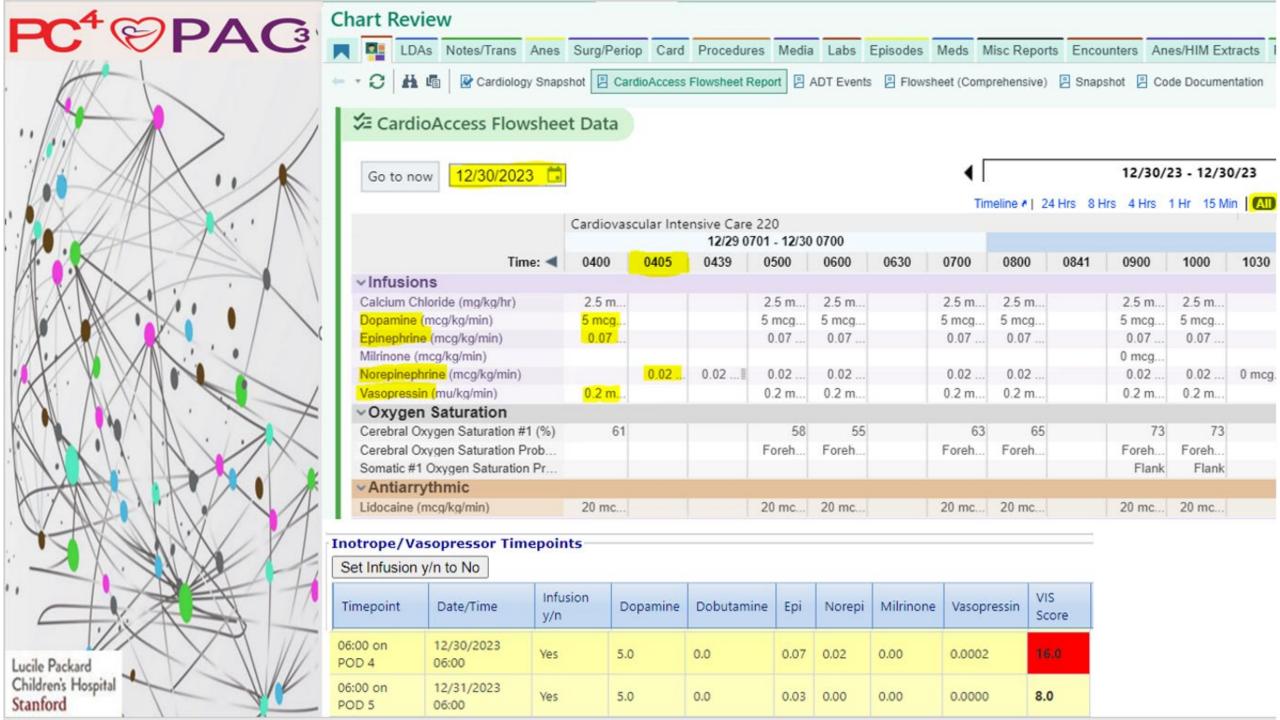
#### ∨Infusions

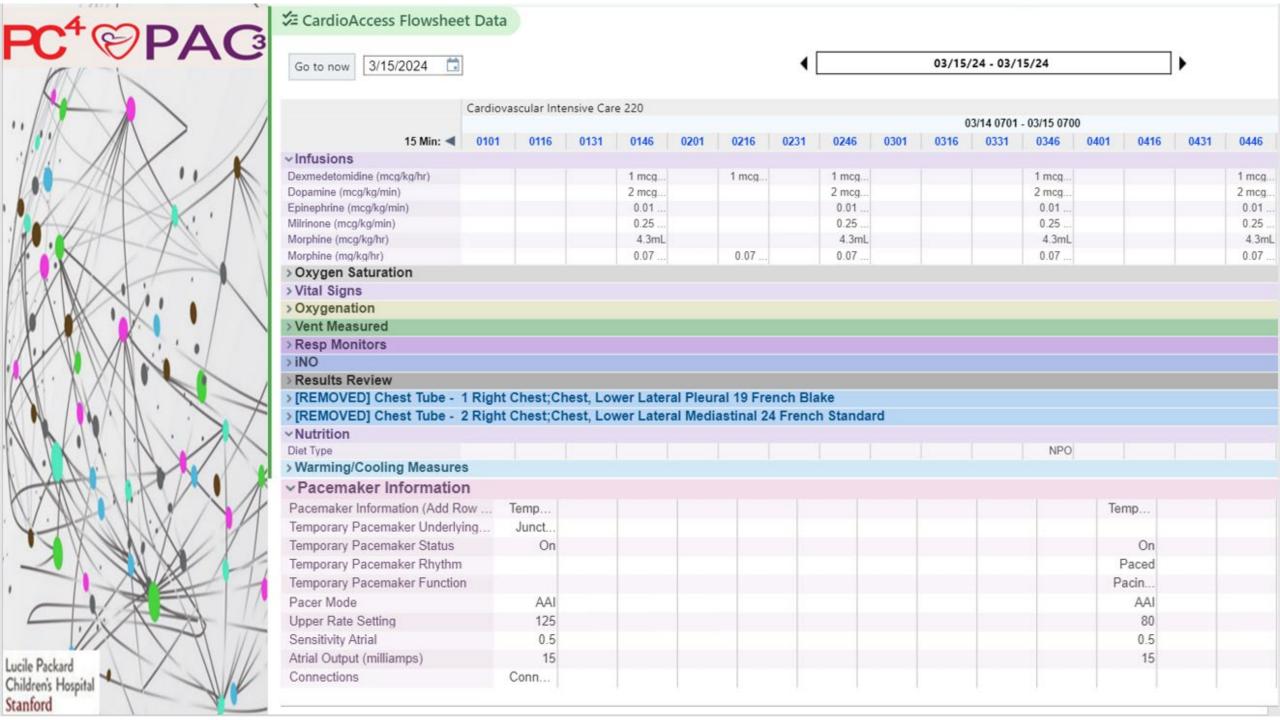
VIntusions		
Vasoactive	Sedation	Other
Alprostadil	Cisatracurium	Heparin
Calcium Chloride	Dexmedetomidine	Bivalirudin
Clevidipine	Fentanyl	Insulin
Dopamine	Hydromorphone	Sildenafil
Dobutamine	Ketamine	Treprostinil
Epinephrine	Propofol	Epoprosterenol
Fenoldopam	Methadone	Notes:
• ***	Midazolam	Other meds will be added
Isoproterenol	Morphine	Work in progress by IT
Methylene Blue	Vecuronium	work in progress by fi
Milrinone		
Nicardipine	Antiarrhythmic	
Nitroglycerin	Amiodarone	
Nitroprusside	Esmolol	
Norepinephrine	Flecainide	
Phentolamine	Labetalol	
Phenylephrine	Lidocaine	
Nicardipine	Procainamide	
Vasopressin		

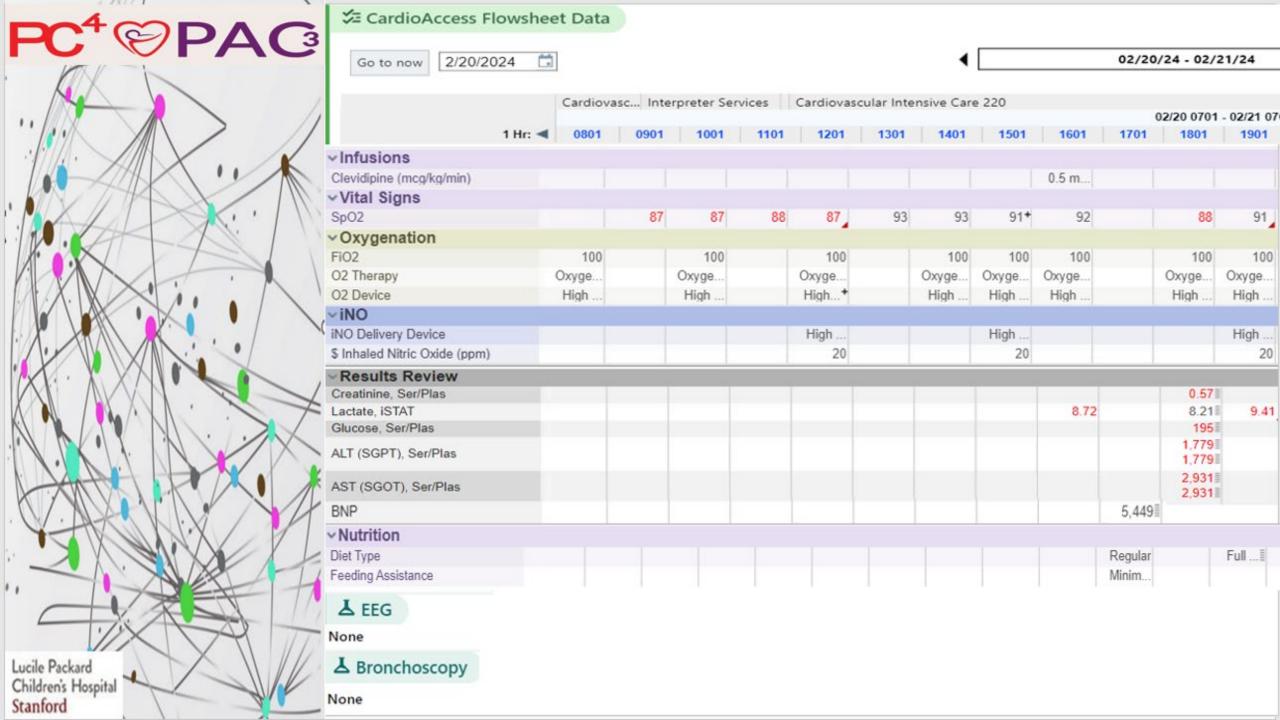


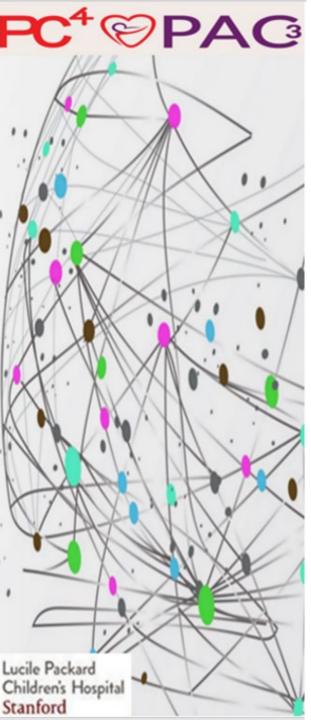












#### Cardioaccess flowsheet Revision - Go live May 9

#### Infusion will be categorized

VasoActive

Sedation

Antiarrhythmic

PH Meds

Other drips

#### Vital signs

HR

Rhythm

Temp.

#### Hemodynamics

CVP

PAP

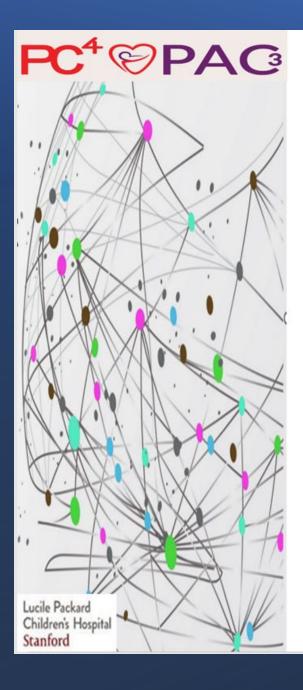
PAP (Mean)

LA Pressure

#### **Advance Directive**

Yes

No



If you have any question, suggestion, comments and concerns please feel free to contact me.

Your feedback will be greatly appreciated.

# Thank you.

Chona Mariano

Chona Mariano RN,BSN
PC4 Clinical Data Abstractor
Lucile Packard Childrens Hospital
ChMariano@stanfordchildrens.org
Cell:8587055253



# A "black box" for making DeGauss addresses

Useful, self-contained automation

Fred Roberts
UPMC Children's Hospital of Pittsburgh

Jen Schmoker Children's Nebraska









#### Last year

Demonstrated Excel charts that had value and had potential



• But would otherwise be difficult for people to implement







## "Excel was invented 1985" People before 1985:





## This year

• Can we showcase something that doesn't require skills to use?

• Yes!





#### Recall: database backend access

- CardioAccess runs on Microsoft SQL Server
- The database is "open", meaning the vendor doesn't lock the users out
- Access to the tables is vendor-supported
- We will provide the details to hand over to your local IT team to gain access



## Why DeGauss?

- It's something we all have to do
- The addresses are already typed in a database, along with the ID
- We have to upload in CSV format
- If only there was a tool that could read databases and write CSV?







### Introducing: DeGauss CSV builder

- An example of a tool to streamline a cumbersome process
- Given:
  - To start, the addresses in the database are structured
  - At the other end, the CSV file requirements are structured too
  - We should be able to make a procedure to get from 'start' to 'end'
  - You already know your list of HospitalizationIDs; you just need to attach the addresses
  - Yes, this will be in Excel







## Red pill or blue pill?

- Will need look up tables
  - Address data is part of a patient row, so we need a list of patients
  - Patients could have many hospitalization rows, so we need that list too
  - We can filter for hospitalizations that happened after H2H / HE began

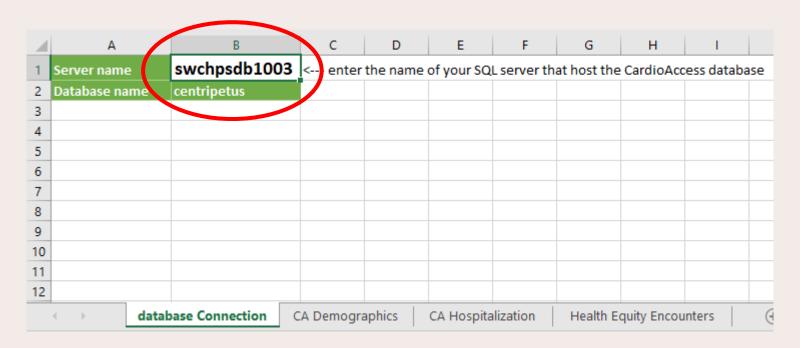
#### Tools

- 2 queries → pull the patient and hospitalization lists
- 1 CONCATENATE() → to build the address string
- 2 VLOOKUPs() → gets the address to the hospitalization, and then to your upload list
- 3 macros  $\rightarrow$  automate the repetitive steps









- 1. First, save the tool to a folder where you will keep your DeGauss files.
- 2. Enter your CardioAccess SQL Servername into cell B1



## DeGauss CSV builder – getting ready

$\Delta$	Α	В	С	D	E	F	G	Н	1	J
1	Do not alter anything in this table or sheet									
2	PatID	MedRecN	PatLName	PatFName	PatAddr	PatAddr2	PatCity	PatState	PatZ p	SingleCellAddress
3	1	111111111	Malone	Sam	150 E Main Street		BRADFORD	PA	16701	150 E Main Street BRADFORD PA 16701
4	2	22222222	Chambers	Diane	267 Pawtucket Drive		EXPORT	PA	15632	267 Pawtucket Drive EXPORT PA 15632
5	3	33333333	Peterson	Norm	100 Cotton Dr		ALIQUIPPA	PA	15001	100 Cotton Dr ALIQUIPPA PA 15001
6	4	44444444	Clavin	Cliff	14 Robin Rd		CRANBERRY TWP	PA	16066	14 Robin Rd CRANBERRY TWP PA 16066
7	5	55555555	Boyd	Woody	61 West Dogwood Drive		BEAVER FALLS	PA	15010	61 West Dogwood Drive BEAVER FALLS PA 15010
8	6	66666666	Howe	Rebecca	99 Crestwood Rd		AUGUSTA	WV	26704	99 Crestwood Rd AUGUSTA WV 26704
9	7	77777777	Crane	Frasier	106 Ridge Road		Wintersville	ОН	43953	106 Ridge Road Wintersville OH 43953
10	8	88888888	Pantuso	Ernie	3255 Pine Ave		TRAFFORD	PA	15085	3255 Pine Ave TRAFFORD PA 15085
11	9	99999999	Tortelli	Carla	300 Maple Court	Apt 3	GIBSONIA	PA	15044	300 Maple Court Apt 3 GIBSONIA PA 15044
12										
	database Connection CA Demographics CA Hospitalization Health Equity Encounters									

- When you run the tool, it automatically pulls down your patient list from the database
- Column J is a calculation that concatenates the address values into a single field

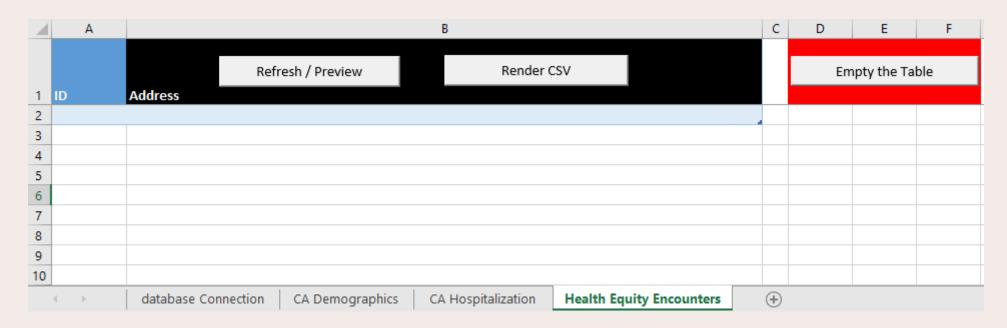


## DeGauss CSV builder - getting ready

$\mathcal{A}$	Α	В	С	D	E	F			
1	Do not alter anyt	h ng in t	is table or sheet						
2	HospitalizationII	PatID	AdmitDt	DischDt	FIN	Single CellAddress			
3	11	5 1	2/1/2019 6:40	2/4/2019 12:45	11111111111111	150 E Main Street BRADFORD PA 16701			
4	1111	6 2	2/1/2019 11:22	2/3/2019 14:56	222222222222	67 Pawtucket Drive EXPORT PA 15632			
5	1 1	7 3	2/4/2019 10:50	2/16/2019 16:17	3333333333333	100 Cotton Dr ALIQUIPPA PA 15001			
6	1.1	8 4	2/4/2019 7:05	2/8/2019 15:00	444444444444	14 Robin Rd CRANBERRY TWP PA 16066			
7	1.1	9 5	2/5/2019 7:41	10/15/2019 14:12	55555555555	61 West Dogwood Drive BEAVER FALLS PA 15010			
8	112	0 6	2/5/2019 21:50	2/7/2019 10:30	666666666666	99 Crestwood Rd AUGUSTA WV 26704			
9	112	1 7	2/5/2019 6:00	2/28/2019 14:45	7777777777777	106 Ridge Road Wintersville OH 43953			
10	11.	2 8	2/7/2019 6:00	2/12/2019 11:18	888888888888	3235 Pine Ave TRAFFORD PA 15085			
11	112	9	2/7/2019 10:33	2/11/2019 11:55	999999999999	300 Maple Court Apt 3 GIBSONIA PA 15044			
12									
	database Connection CA Demographics CA Hospitalization Health Equity Encounters 🛨								

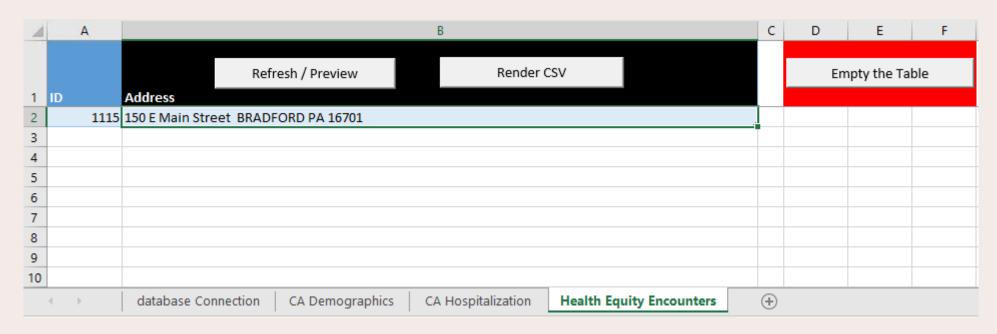
- Likewise, the hospitalization table fills
- Note: the address is brought in by using a VLOOKUP on the PatID





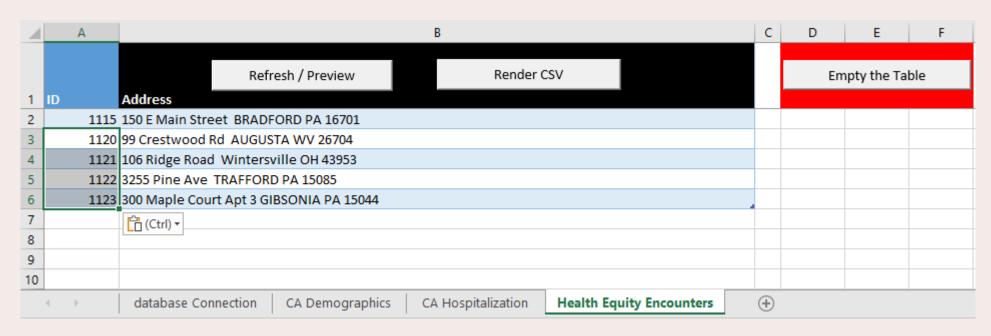
• Simply type a value in the ID column





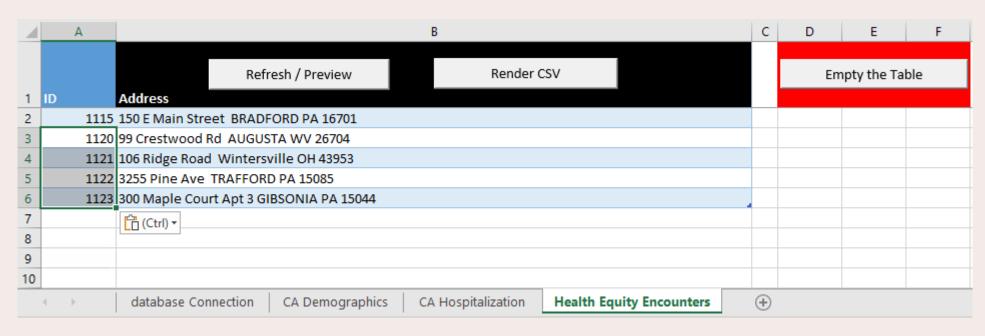
- Simply type a value in the ID column, press TAB
- The address column uses a VLOOKUP function to fetch the address value from the hospitalization table





- Simply type a value in the ID column, press TAB
- The address column uses a VLOOKUP function to fetch the address value from the hospitalization table
- You can type or paste(\*) a blob of HospitalizationIDs (\* Edit, Paste Special, Values)

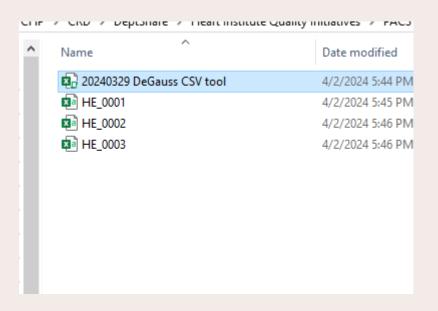




- When you're done, click the Refresh/Preview button to make sure you have the latest patient and hospitalization data from your database
- Then click the Render CSV button







• This will place a file in the same folder as this spreadsheet. The filename will be HE\_00nn.CSV. The rendering tool will increment the filename by 1 each time





#### Self-containment features

- Possible to build one tool and share it
- Sharing tools means people might generate new ideas
- Leverages what is useful without requiring domain expertise (\*)

(\*) But certainly allows for learning and skill development!





## Self-containment features



```
'Copy Addresses sheet to new workbook
ThisWorkbook.Sheets("Health Equity Encounters").Copy Before:=newWB.Sheets(1)

'Remove other sheets except the copied one
Application.DisplayAlerts = False 'Disable alerts for sheet deletion
Do While newWB.Sheets.Count > 1
    newWB.Sheets(2).Delete
Loop
Application.DisplayAlerts = True 'Re-enable alerts

'Save the new workbook as CSV
newWB.SaveAs fileName:=savePath & fileName, FileFormat:=xlCSV, CreateBackup:=False
```





### What's Next?

- Documentation for gaining database access
- Location on PAC<sup>3</sup> SharePoint to host files available for download
- Feedback mechanism on SharePoint for ideas and questions

frederick.roberts2@chp.edu jschmoker@childrensnebraska.org



## Questions?



## Data Quality/Internal Auditing



## PC<sup>4</sup> PAC<sup>3</sup>

# Improving Data Reliability: Implementing an Audit Process for Registry Data

Sarah Schukei, MSN-NI, CPN, CNRN Dristi Khanal, MSN-NI, BSN Dell Children's Medical Center









## Improving Data Reliability: Implementing an Audit Process for Registry Data

## Texas Center for Pediatric and Congenital Heart Disease UT Health Austin-Dell Children's Medical Center

"In the beginning, internal audits identify opportunities for improvement, at the end, internal audits provide a mechanism for monitoring the implemented improvements in order to sustain its benefits for the long term" – John Novak

SARAH SCHUKEI, MSN-NI, CPN, CNRN Quality Data Specialist Lead **DRISTI KHANAL, MSN-NI, BSN**Quality Data Specialist

## **Objectives**

- Highlight the importance and challenges of data audits
- Program structure introduction
- TDevelopment of an audit process
- \*\*Automating the audit process
- Challenges and Benefits





#### **Texas Center for Pediatric and Congenital Heart Disease**

#### Dedicated Cardiac Care Unit

48 beds
Mixed acuity
Mixed service lines

#### ▼ NICU cardiac service line

#### → 2023 volume

445-PC<sup>4</sup> encounters

473-Caths/EP's

603-PAC<sup>3</sup> encounters

388-Cardiac surgeries



## **Program Structure**

**5 Outcome Specialists** 

1 Data Analyst

2 Quality Associates

6 Registries

Primary – Backup Roles







Research

## First step- Manual Audit

#### → Primary-Backup audit

- Completed on a quarterly basis
- Whole chart audited
- Fields are weighted
- MD champion notified, if applicable

#### **™** Modeled off PAC<sup>3</sup> audit

#### **Outcomes Registry Audit Documentation**

Documentation for auditing each registry. Increasing data integrity and quality data reporting across the TCPCHD program. To be completed quarterly or more frequently if not meeting TCPCHD standards.

Expectations:	Score	# of Incorrect Fields			
Exceeds	100-96%	5 or Less			
Meets	95-93%	11 or Less			
Does NOT meet	92% or Below	12 or More			

Data fields to be audited by the primary and/or secondary of the registry. Scores will be discussed with the person that was audited with the lead and/or manager.

Enter your name	
Registry Audited	
Which registry are you auditing?  ☐ STS	
□ 904	
□ PAC3	
□ CNOC	
□ NPC-QIC	
☐ IMPACT	
□ FON	
Additional documentation	
Please attach additional documentation here if needed.	

Ascension



## **Registry Metrics**



Between PAC<sup>3</sup>, PC<sup>4</sup>, STS and ACC not including 'shared' fields there could be ~100 validations

#### Maximum Number of fields:

STS: 635/1,010

PC<sup>4</sup>: 593

NPC-QIC: 200

FON: 1,028

PAC<sup>3</sup>: 365

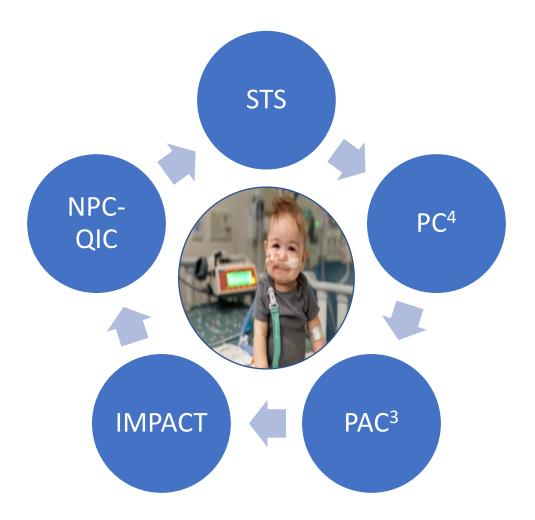
CNOC: 313

IMPACT: 347





#### Taking a step back







#### **Needs for Automation**

- Access to data
- Language of data
- \*\*Available help resources
- \*\*Available software use





## How to set up Automated Data Validation

- \*\*Access to SQL server and registry database (Centripetus or LumiDex)
- Identify similar data field among registries
- Write SQL query
- \*Automate data validation by embedding SQL query in excel
- TData validation, error correction, and data re-submission

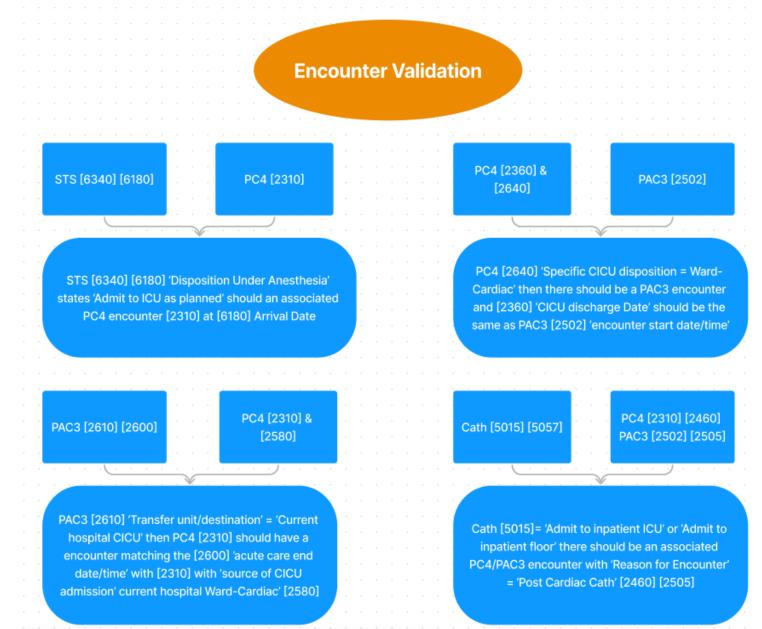




## Second Step - Validation Between Registries

→ Similar metrics captured on the SAME patient

- Pre-operative
- Post-operative
- Complications
- Risk factors
- Date/times
- Service line transfers



#### G-Tube Validation

PC4/PAC3 [1120] PC4 [2805]

PC4/PAC3 [1140] 'New Perm Feeding Tube' Yes then [2805] ' Permanent feeding tube at CICU admit' should say no

PC4/PAC3 [1120] [1140] STS [4740]

PC4/PAC3 [1140] 'New Perm Feeding Tube' Yes AND STS encounter after insertion then [4740] 'Postop Events' should include 'Non-cardiac re-operation during the postoperative time period [6.23]

PAC3 [3300] [3312] PC4/PAC3 [1120] [1140]

PC4/PAC3 [1140] 'New Perm Feeding Tube' Yes AND [3312] 'Feeding route at encounter end' equals G-tube of G-J tube then PC4/PAC3 (1120] 'Tube feeding at hospital discharge' should be yes

PC4/PAC3 [1120] PAC3 [3300]

PC4/PAC3 [1120] 'Tube feeding at hospital discharge' & [1140] 'New Perm Feeding tube' then PAC3 [3300] 'Gastric tube at encounter end' Yes

PAC3 [1010] PC4 [2805]

PAC3 [1010] 'Gastric tube present at hospital admission' Yes then PC4 [2805] 'Permanent feeding tube at CICU admit' should be 'Yes'

PC4/PAC3 [1120] PC4 [2805] STS {616]

PC4/PAC3 [1120] 'Tube Feeding at Hospital Discharge' yes and [2805] 'Permanent feeding tube at CICU admit' yes, then STS {616] 'Preoperative Factor Known- G-tube Present' should be selected

#### **Other Validation**

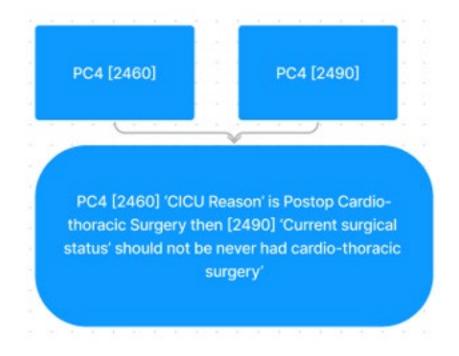
PC4 [4140] & PAC3 [2700] PC4/PAC3 [1021] STS [620] PC4 [2810] [2640] PC4/PAC3 [1021] 'Tracheostomy at hospital PC4 [4140] Vascular line 'Present at CICU end' admit' Yes then STS [620] Pre-Operative factor and [2640] 'Specific CICU Disposition' is Ward should have 'Tracheostomy present' and PC4 Cardiac PAC3 [2700] 'Venous lines' is yes [2810 'Existing trach at CICU admission' should be 'yes' PC4/PAC3 [1029] PC4 [2460] PC4 [2490] STS [4740] [1031] PC4 [2460] 'CICU Reason' is Postop Cardio-PC4/PAC3 [1029] 'New DX diaphragm or [1031] thoracic Surgery then [2490] 'Current surgical 'Vocal cord dysfunction' then STS [4740] 'Post status' should not be never had cardio-thoracic Operative Events' should have 'Paralyzed diaphragm' or 'Vocal cord dysfunction' surgery'





## Output

EncounterID	HospitalizationID	CICUReason	CICUsurgstatus	CICUStartDtTm	CICUEndDtTm
1354	8254	Postop cardiothoracic surgery	Never had cardiothoracic surgery	8/31/23 17:09	9/4/23 13:22
1393	8342	Postop cardiothoracic surgery	Never had cardiothoracic surgery	10/9/23 22:52	10/11/23 14:59



Data Reliability Validation Output





## Challenges

- Tifferent data definitions between registries
- Time limiting
- Knowledge on how to automate
- Patient with multiple encounters





#### **Benefits**

- Improving process of data entry
  - Identify patterns
  - Education on missed items
- TData cleaning on large scale
- Data accuracy
- \*Reliability among data specialists and data submission









Texas Center for Pediatric and Congenital Heart Disease

## PC<sup>4</sup> PAC<sup>3</sup>

# PC<sup>4</sup>/PAC<sup>3</sup> Data Quality

Jazmin Olvera Alonso Selin Alak-DeBergh Ivo Pandjaitan, RN, BSN, PHN, CCRN

Children's Hospital Los Angeles









### **About CHLA**





## Objectives



External follow-ups



Internal Quality



Clinical data Validation



## External Data Quality

**01**IMPACT pending fields

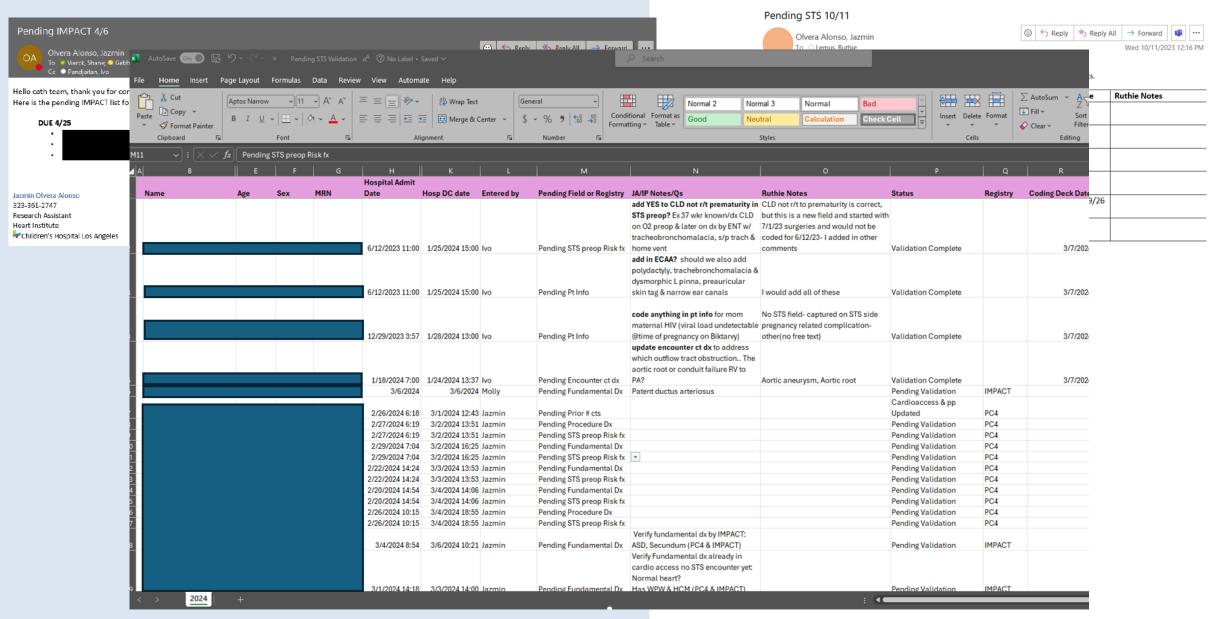
**02**STS pending fields

03
Infection
Control
adjudication



#### Pending IMPACT

#### Pending STS email





#### **HAC Data Worksheet**

A	В	С	-	D	E	F	G	Н	ı	J	K	L
						Culture	Culture				Attributable	
Fiscal Ye ~	Month ~	Patient Name	~ M	RN ~	FIN N	Type ~	Collection Da V	HAC? ~	HAC Type ∨	DOE ~	Unit ~	Comments
FY23	November					Blood	11/17/2022	Yes	CLABSI	11/17/2022	CTICU	
FY23	December					Blood	12/16/2022	No	N/A	N/A	N/A	Not a CLABSI, BSI secondary to PNEU2
FY23	December					N/A	N/A	No	N/A	N/A	N/A	SSI but not NHSN reportable due to delayed sternal closure on 11/3
												BSI but not a CLABSI as VAD present for more than 2 days on the BSI DOE. Reported to NHSN but meets CLABSI
FY23	December					Blood	12/27/2022	No	N/A	N/A	N/A	exclusion criteria due to presence of VAD
FY23	December					Blood	12/12/2022	Yes	CLABSI	12/12/2022	NICCU	
FY23	December					Urine	12/24/2022	No	N/A	N/A	N/A	Not a CAUTI as the patient did not meet signs/symptoms criteria
												Did not meet signs/symptoms criteria and colony count too low for Enterococcus faecalis and Candid species is
FY23	January					Urine	1/1/2023	No	N/A	N/A	N/A	an excluded organism
FY23	January					Urine	1/15/2023	Yes	CAUTI	1/15/2023		
												SSI but not NHSN reportable as the procedure performed at bedside (mediatinal exploration and washout on
FY23	January					Wound	1/17/2023	No	N/A	N/A	N/A	1/13/23) ends surveillance for the original procedure
FY23	January					Blood	1/29/2023	No	N/A	N/A	N/A	Not a CLABSI, BSI secondary to PNEU2
FY23	January					Blood	1/31/2023	Yes	CLABSI	1/31/2023	CV Acute	
FY23	February					Wound	2/27/2023	No	N/A	N/A	N/A	SSI but not NHSN reportable as Glen procedure and BT shunt are not NHSN reportable procedures
FY23	February					Blood	2/25/2023	No	N/A	N/A	N/A	Not a CLABSI, BSI secondary to MED
FY23	March					Blood	3/6/2023	No	N/A	N/A	N/A	Not a CLABSI, BSI secondary to PNEU
FY23	March					N/A	N/A	Yes	SSI (S)	3/9/2023	N/A	Purulent drainage from superficial incision site
FY23	March					Wound	3/6/2023	Yes	SSI (D)	3/6/2023	N/A	Purulent drainage from deep incision site

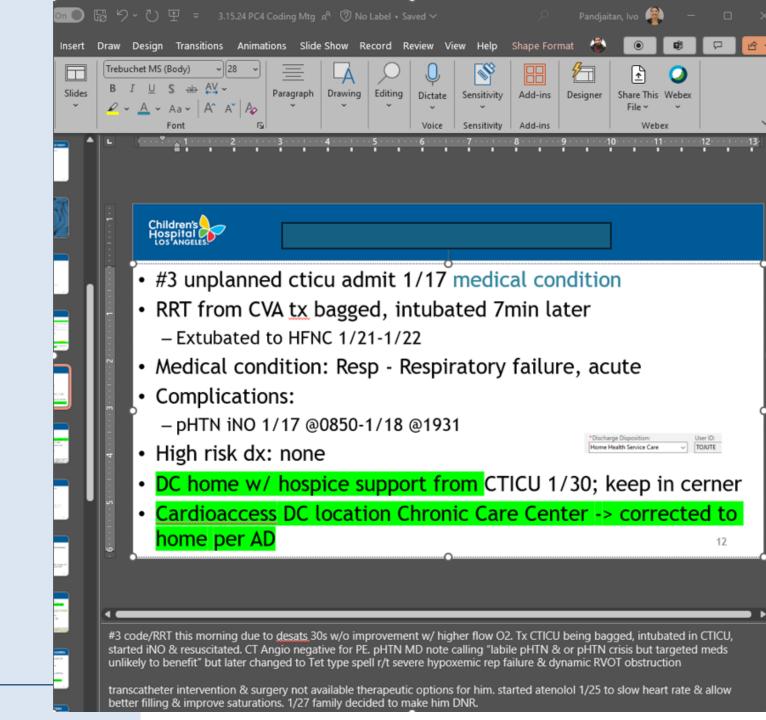


## Internal Data Quality

- In Progress PowerPoint
- Roster -Discharge for any notes/actionable items/follow up microarray etc, stats



## PC<sup>4</sup> - PowerPoint







#### – pls review w/ Dana

#### not pac3 eligible

- Planned 1/29/24 12:12

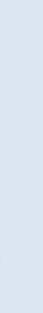
Pediatric Surgery Shin (Attending) MD, Cathy

- Encounter ct dx:
- Medical Dx:
- Tx from: home
- Therapy Respiratory: Arrived on \_\_\_\_\_ or None
- Therapy Meds:
- PT/OT or other therapies
- Therapy Diuretics: Start: End: DC:
- Feeding:
  - @hospitalization @CVA start @CVA end;
     MBSS, dysphagia or ENT
- Complications:
- DC home 1/30/24 15:05



PAC<sup>3</sup>

PowerPoint





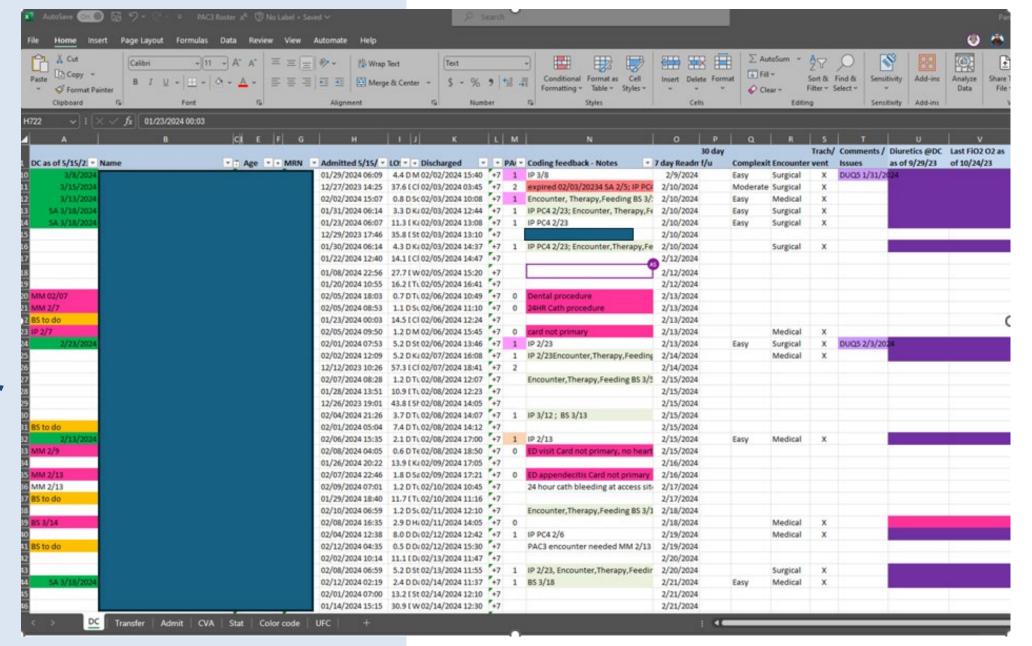
- ENCOUNTER #2
- Planned: 01/10/2024 05:14 medical condition
- Encounter ct dx: fundamental
  - Medical Dx: Neuro Stroke (Seizure? monitoring seizure is the leading cause of the stay but no seizure during this encounter
- Tx from: CTICU
- Therapy Respiratory: Arrived on 1L NC → tx'd on non-rebreather 15L
- Therapy Meds: Keppra @start; Heparin therapeutic
- PT/OT @CVA start date; continued for L-hemiparesis & other therapies: none
- Therapy Diuretics: Start & End & DC: none
- Feeding:
  - @hospitalization: oral
  - @CVA start: oral & NG-bolus
  - @CVA end: NG-bolus
- Complications: (no seizure during this encounter)
  - Venous thrombus; central line associated, using CVA start date/time (continued anticoag)
  - Non-VAP PNA @CVA start (started on abx during cticu and continued during CVA)
  - Stroke using CVA start date/time (continued anticoag)
- Tx to CTICU on 01/17/2024 08:38 & RRT d/t respiratory exacerbation & intubated & YES for scheduled abx (for PNA)

PAC<sup>3</sup>

PAC3 start time using PC4 end time/transfer note & PAC3 end time using PC4 start time/vital sign note

→ CTICU → 01/7 repeat MRI; recent embolic phenomenon, new from prior MRI (1/2) & US (1/7) PICC line associated thrombus in LUE/started on heparin gtt → 1/8 OR for severe dental caries cefepime and metronidazole for PNA treatment and dental ppx → CVA cont determination of cardiac palliation candidacy & monitoring for seizures & anticoag tx for thromboembolic stroke restarted on iNO & started on an epinephrine drip for bradycardia & etio thought to be d/t Tet-type spell caused by severe multilevel and dynamic obstruction to pulmonary blood flow → 1/3 home w/hospice care on O2 support





## PAC<sup>3</sup> Roster



### Stat

Coding Meetings	3/14/2024	3/21/2024	
Submitted prior to mtg	19	16	
Reviewed in mtg	21	17	
STS (pending)	0	0	
Impact (pending)	0	0	
pending 7D readmission	0	0	
24hr Cath	3	1	
not submitted prior to			
coding mtg	1	0	
No encounter needed	2	1	
Total pts RA/LVN reviewed	25	18	
Need to create PAC3 enc	1	0	
Meeting Notes:		Notes:	
			> f/u UFC or

Coding Meetings	3/7/2024	3/15/2023	
Submitted	26	16	
Reviewed	26	16	
STS (pending)	0	0	
Impact (pending)	0	0	
Other (pending)	0	0	
			f/u on non VAP pna 1/6 +cx
	notes:		
			: f/u w/ Ruthie for encounter ct dx - whic



### PC<sup>4</sup> Roster

DC as of 05/02/2022	Name	IIAge	MIMRN	Admitted	LOS	Discharged	PC4	Coding feedback	Encounte	er Cath
JA 3/14				3/7/2024 3:13	6.3 Da C	3/13/2024 11:07	1	1 pending procedure dx & # of prior cts	surgical	planned surgery
JA 3/14/2024				3/8/2024 7:35	5.4 Da Ta	3/13/2024 18:58	1	1	medical	
JA 3/15/2024				3/9/2024 18:16	4.6 Da Ta	3/14/2024 10:33	1	1	medical	
JA 3/15/2024				3/6/2024 21:06	7.6 Da Ta	3/14/2024 13:02	1	2	medical	
JA 3/15				3/12/2024 6:27	2.4 Da W	3/14/2024 15:17	1	1 <5 day admission; pending sts fundamental dx & pred	or surgical	planned surgery
JA 3/15				3/6/2024 6:08	8.4 Da K	3/14/2024 16:00	1	1 pending sts fundamental dx & preop fx 3/6	surgical	planned surgery
JA 3/15				3/6/2024 14:49	8.0 Da W	3/14/2024 16:28	1	1 pending Fundamental	medical	
JA 3/21/2024				12/23/2023 23:17	81.7 D H	3/14/2024 16:46	2	2 expired 3/14/2024; pending DC summary	surgical	planned surgery
JA 3/18				3/14/2024 7:06	1.3 Da Si	3/15/2024 13:21	1	1 <5 day admission; pending IMPACT 3/14, needs funda	ar medical	
JA 3/18				3/11/2024 6:08	4.4 Da N	3/15/2024 14:36	1	1 <5 day admission; pending sts fundamental & preop	fx surgical	planned surgery
JA 3/18				3/12/2024 9:57	3.2 Da W	3/15/2024 15:36	1	1 <5 day admission; pending sts fundamental & preop	fxsurgical	planned surgery
JA 3/19				2/18/2024 15:38	26.0 D C	3/15/2024 16:39	1	1 needs fundamental	medical	
JA 3/19						3/16/2024 11:06		1 needs fundamental	medical	
JA 3/19						3/17/2024 17:46		1 needs fundamental	medical	
JA 3/19						3/18/2024 13:41		no DC summary; pending sts procedure dx, fundame	nt surgical	planned surgery
JA 3/19						3/18/2024 15:40		1 pending sts fundamental & preop fx	surgical	planned surgery
JA 3/19						3/18/2024 18:29		1 <5 day admission; pending sts fundamental & preop	fx surgical	planned surgery
JA 3/20						3/19/2024 15:16		1 pending sts procedure dx & preop fx	surgical	planned surgery
JA 3/21						3/20/2024 12:02		1 pending sts fundamental & preop fx	surgical	planned surgery
JA 3/21						3/20/2024 15:41		1 pending OSH genetics; pending sts fundamental & pr	_	planned surgery
JA 3/21/2024						3/20/2024 16:38		1 <5 day admission	medical	
JA 3/22						3/21/2024 14:54		pending sts procedure dx & preop fx; no IMPACT for	3/surgical	planned surgery
JA 3/22				3/20/2024 14:01	1.3 Da Ti	3/21/2024 20:21	. 1	1 <5 day admission; pending IMPACT 3/20	medical	planned cath
Children's						Total CICU				
Hospital Los ANGELES.						Encounters	1808	3		

# Clinical Champion Data Validation

- Weekly coding meetings & followups to verify data accuracy & address questions/issues
  - After audit, workflow updated to review important fields vs entire encounter



#### RE: f/u questions & 4 straightforward encounters



Pandjaitan, Ivo

Cc Lemus, Ruthie Olivera Alonso, Jazmin

You replied to this message on 4/1/2023 10:09 AM.

Hello,

Updated this email to include questions/discussions from 3/31/23 coding mtg & Legend. Ivo, Ruthie, Illu

slides at the end of email.

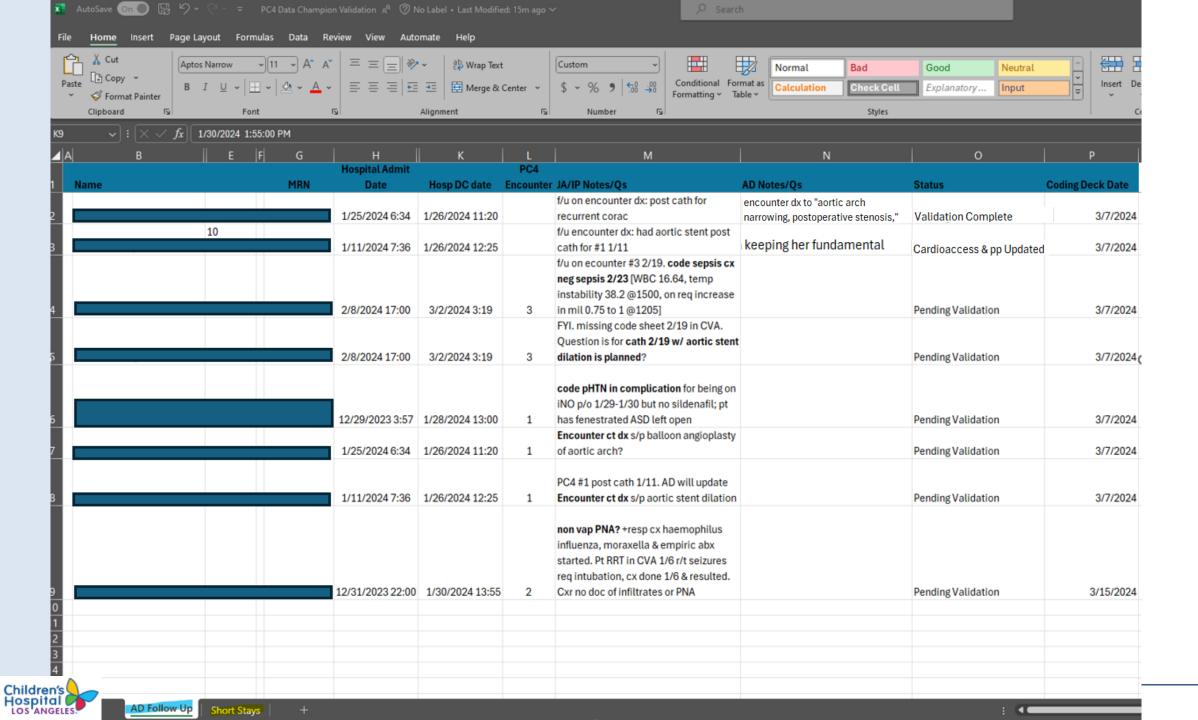
Ī	Alicia's comments	Name	Age	Sex	MRN	Admit Date	DC Date	Notes
l						3/27/2023	3/27/2023	Last pt fr 3/31 coding mtg & didn't finish
						3/9/2023 6:08	3/11/2023 12:52	fam hx CHD including MOM
			2			3/9/2023 6:59	3/13/2023 14:19	added propofol for sedation – not in MAR summary but noted in anes record, progress note & nurse iView VS comments
						3/10/2023 5:13	3/13/2023 17:25	Will not wait for cath to do impact be only TEE done in cath 3/10;
						3/10/2023	3/13/2023	

Things needing Alicia to follow up on [from previous coding mtgs]:

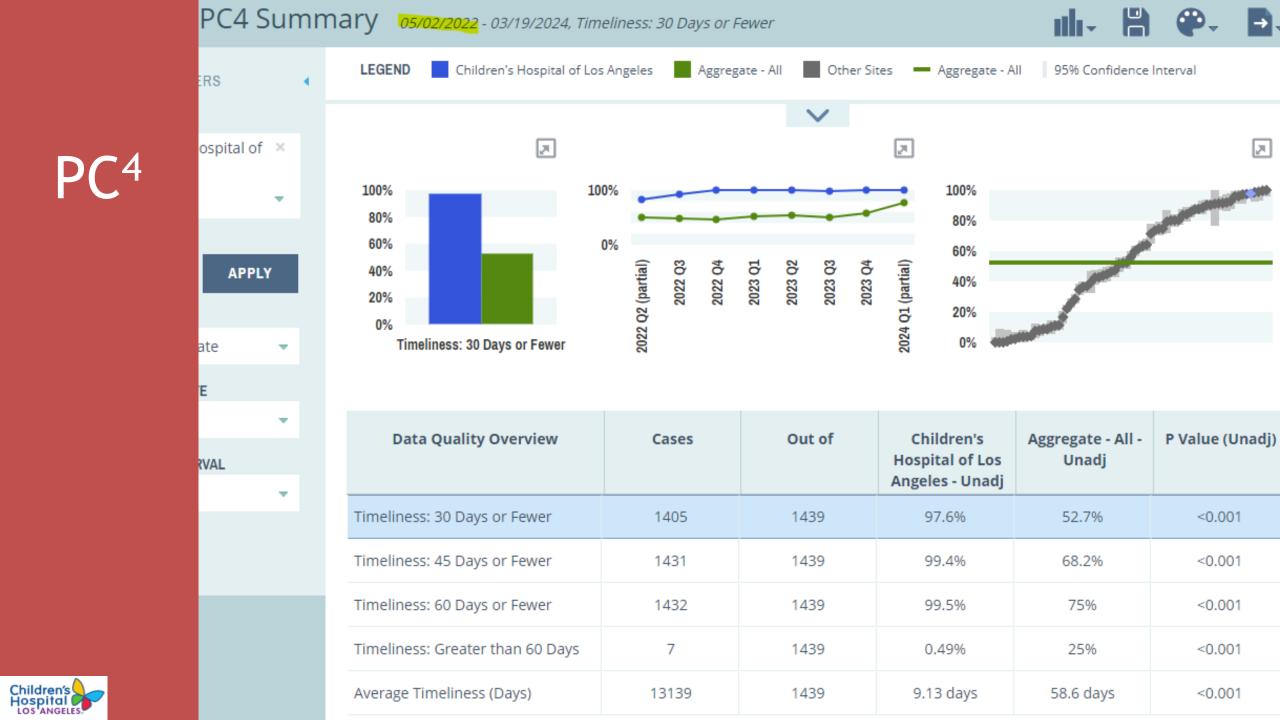
Coding mtg 3/16/2023:

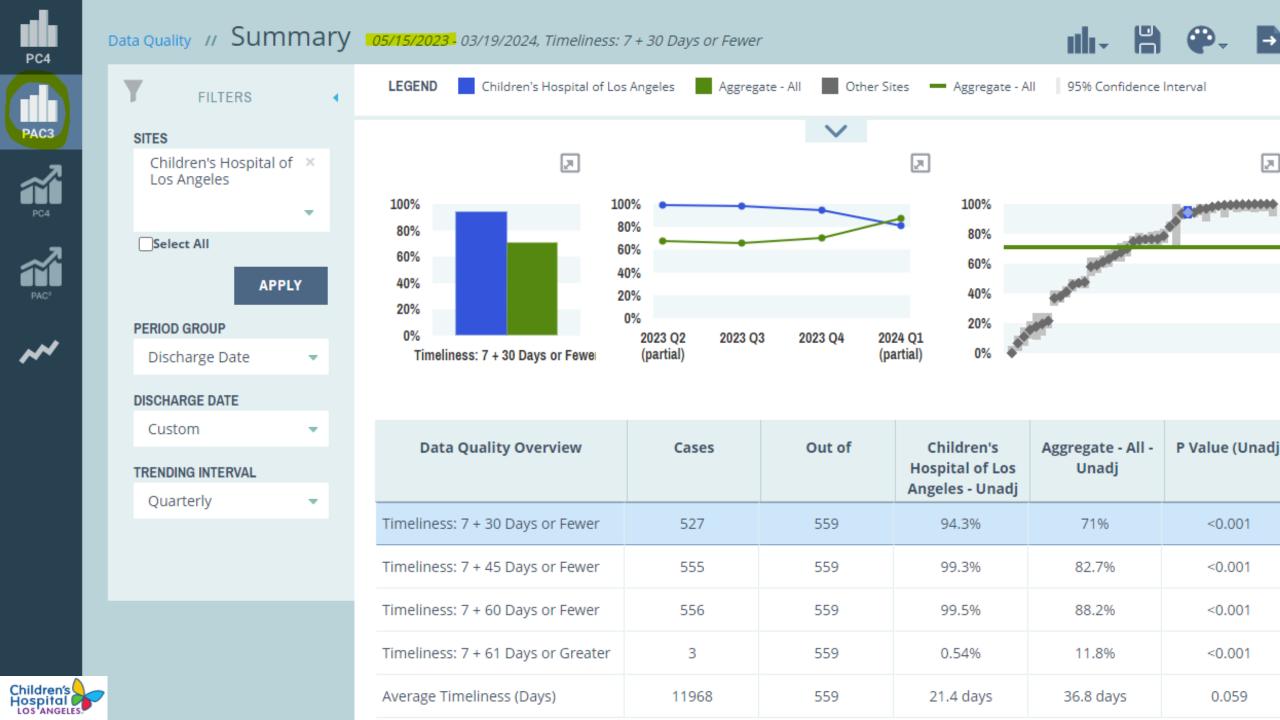
2 arrhythmias coded in complications. 1\* is JET treated w/ amio bolus x2 during p/o period 2/22. Cardioaccess updated by there shouldn't be temp pacing or defib/cardioversion/RAP for 1\* arrhythmia. Temp pacing started w/another JET "underlying junctional rhythm". No meds administered for 2\*\*d arrhythmia. Is the 2\*\*d arrhythmia accelerated or JET? Currently, in cardioaccess, it is coded as junctional tachycardia which covers both arrhythmias.





				PC4				
Name	MRN	Hospital Admit [	Hosp DC date	Enco	JA/IP Notes/Qs	AD Notes/Qs	Status	Coding Deck Da
					Medical Dx: None? Or infectious -			
					bronchiolitis, viral, other for		Pending	
		2/21/2024 20:55	2/24/2024 11:50	1	+rhinoentero & coronavirus HKU1		Validation	
		0.104.10004.40.00	0.105.10004.40.04				Pending	
		2/21/2024 10:02	2/25/2024 12:24	1			Validation	
		2/20/2024 6:18	2/25/2024 16:40				Pending Validation	
		2/20/2024 6:10	2/23/2024 16:40	1			validation	
Children's Hospital								
VEC								
YES to multiple bypa	ar outflow tract gradient o	wer below the						
resolution of this. Typess was bank	therefore elected to return tituted. We remained warm. at Mids conditioning actives	We with full						
	Same 6: 0 11 n 5) n	Dominion 331 a 323 a						
Classo 10 10 10 Contra	20 0	w. O						
06 01 UL 19 B. Clarry Ch. 16 C	He He	38 to 10 to 41 to						
							Pending	
		2/22/2024 7:03	2/26/2024 11:49	1	multiple bypass?		Validation	
							Pending	
		2/28/2024 6:25	2/29/2024 11:50	1			Validation	
		0.100.1000.4.0.40	0.14.1000.4.40.40		pending sts procedure dx & preop fx		Pending	
		2/26/2024 6:18	3/1/2024 12:43	1	2/26		Validation	
		0.100.1000.4 5:00	0./0./0004.40.05		pending sts fundamental dx & preop		Pending	
		2/28/2024 5:29	3/2/2024 13:35	1	fx 2/28 pending sts procedure dx & preop fx		Validation Pending	
		2/27/2024 6:19	3/2/2024 13:51	1	2/27		Validation	
		2/2//2024 0.13	3/2/2024 13.31		pending sts fundamental dx & preop		Pending	
		2/29/2024 7:04	3/2/2024 16:25	1	fx 2/29		Validation	
		2/20/2024 /:04	0/2/2024 10:20	_	correct IMPACT fundamental dx:		Vatidation	
					normal heart to hypertrophic			
					cardiomyopathy; update encounter ct			
					dx post cath? Add bronch in cath			
					(done by anes) in non cts in		Pending	
<b>P</b>		3/1/2024 14:18	3/3/2024 14:00	1	encounter tab?		Validation	
					pending sts procedure dx & preop fx		Pending	
X		024 10:15	3/4/2024 18:55	1	2/26		Validation	
		<u> </u>			Med dx: Other - Feeding tube		Pending	
AD Follow Up	Short Sta	ys +						





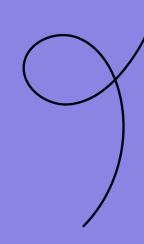
# Questions?



Enjoy your break!

Back at 10:45 am CT

# **Data Utilization**





# PC<sup>4</sup> PAC<sup>3</sup>

# Data Integration to Create Data Visualization Across Data Sources

Sarah Schukei, MSN-NI, CPN, CNRN Dristi Khanal, MSN-NI, BSN Dell Children's Medical Center









# Data Integration to Create Data Visualization Across Data Sources

# Texas Center for Pediatric and Congenital Heart Disease UT Health Austin- Dell Children's Medical Center

"In God we trust, all others must bring data."

- W. Edwards Deming

SARAH SCHUKEI, MSN-NI, CPN, CNRN
Quality Data Specialist Lead

**DRISTI KHANAL, MSN-NI, BSN**Quality Data Specialist

# **Objectives**

- THighlight the importance of data integration in healthcare
- Texplore the process of data integration across multiple sources
- Showcase the power of data visualization using Tableau
- TDiscuss real-world applications
- Implementation process
- \*\*Challenges and Benefits





# **Registry Data**

STS

Congenital Heart Surgery

Volume in 2021-2023:1,501

Number of fields: 635/1,010

PC<sup>4</sup>

Cardiac ICU

Volume in 2021-2023: 1,309

Number of fields: 593

**ACC-IMPACT** 

**Cardiac Catheterization** 

Volume in 2021-2023: 1,339

Number of fields: 347





3 years





# **Registry Data**



STS: 635/1,010

PC<sup>4</sup>: 593

NPC-QIC: 200

FON: 1,028

PAC<sup>3</sup>: 365

CNOC: 313

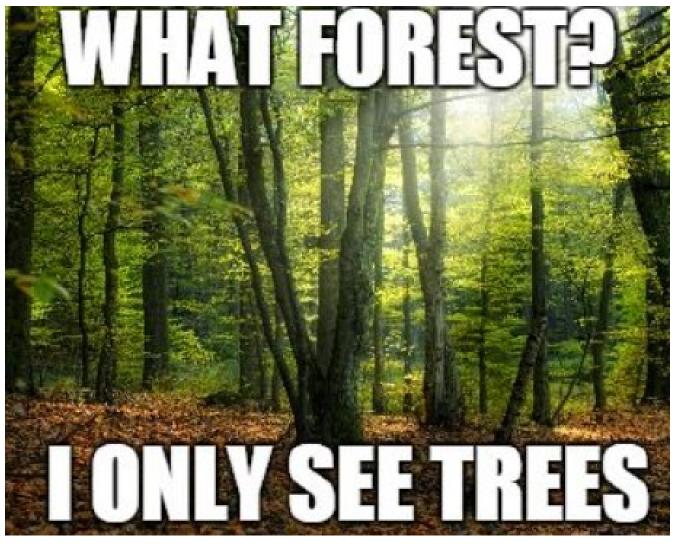
IMPACT: 347

Harvest Report: ++

Aggregate Data: ++



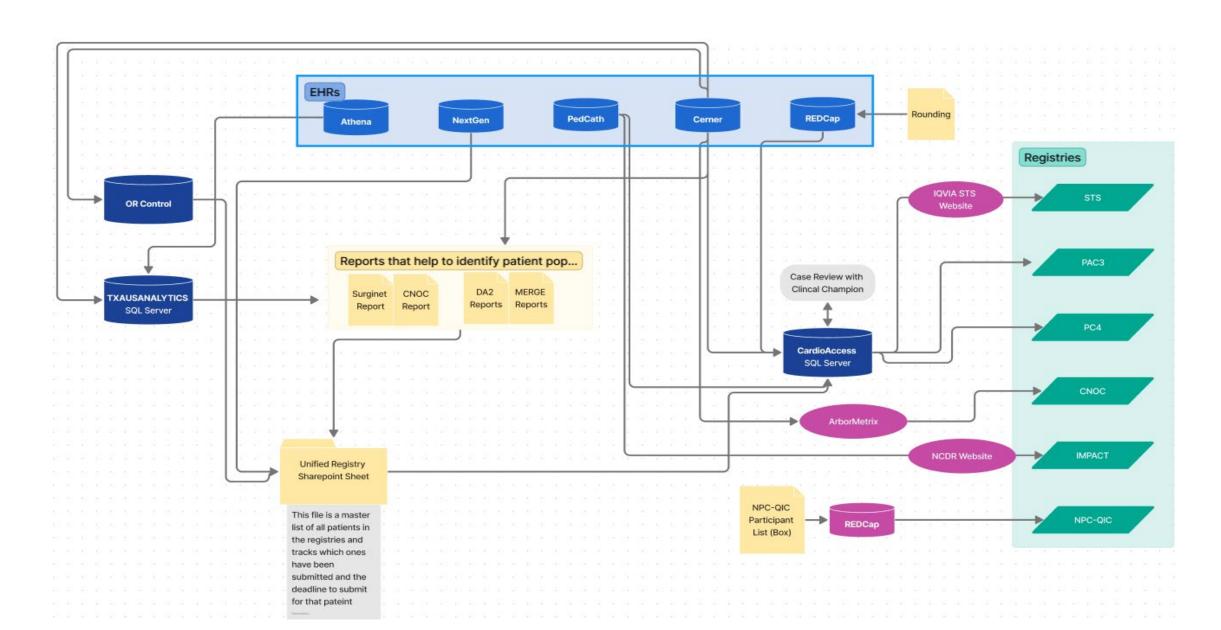
Taking a step back to see the bigger picture







# **Data Sources**



# Tableau for Data Integration and Visualization

- **→** User-friendly interface
- \*Ability to handle large datasets from multiple sources
- ▼Integrate data from various sources
- Creation of interactive dashboards





### Texas Center for Pediatric and Congenital Heart Disease Dell Children's Medical Center

















Operations
Volumes and Daily Census
Counts for TCPCHD







Case Volume, CPB Minutes and Perfusionist Case Mix



Friday Conference
Previous Week's Surgeries
with Procedure Descriptions
from REDCap



Surginet Report
Previous Month's Surgeries
with Procedure Descriptions
from Cerner



DCMC Central Line Bloodstream Infection (CLABSI) Events and Trends



DCMC Catheter Associated Urinary Tract Infection (CAUTI) Events and Trends



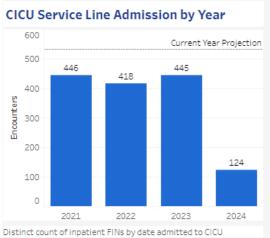
DCMC CV Dashboard Heart Center Volumes & Patient Days from Cerner

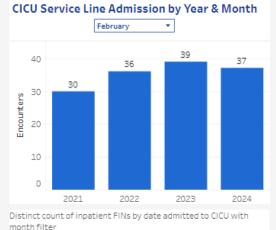
# **Strategic Decision Making**

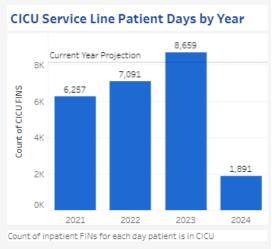
Texas Center for Pediatric and Congenital Heart Disease Dell Children's Medical Center Cardiac Intensive Care Unit (CICU) Service Line





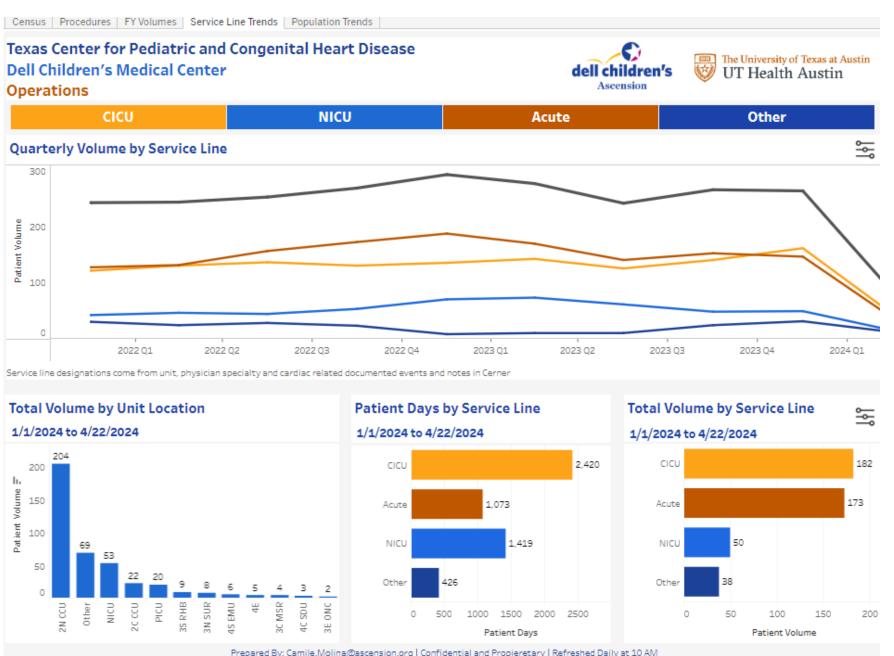








## **Service Line**

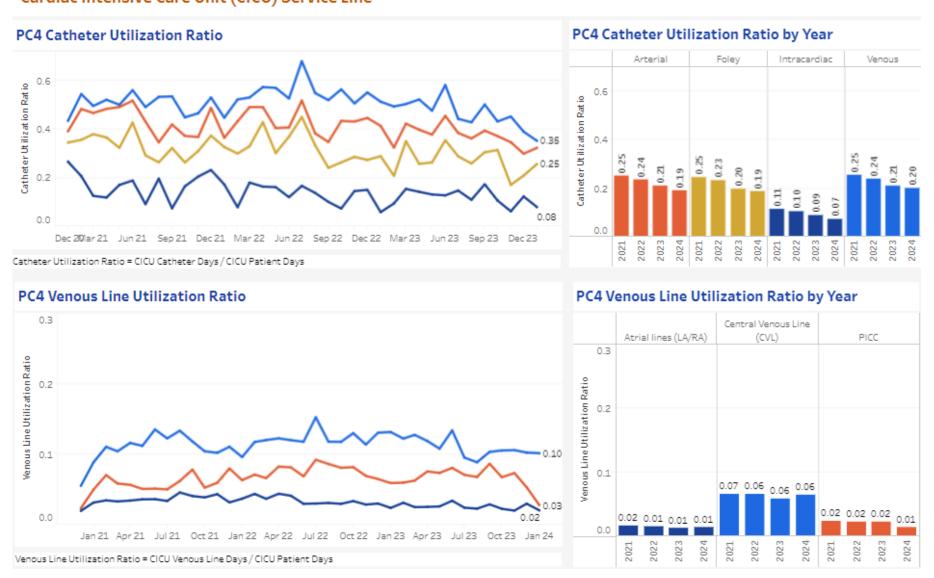


# Patient Level- PC<sup>4</sup> Data Utilization

Texas Center for Pediatric and Congenital Heart Disease Dell Children's Medical Center Cardiac Intensive Care Unit (CICU) Service Line



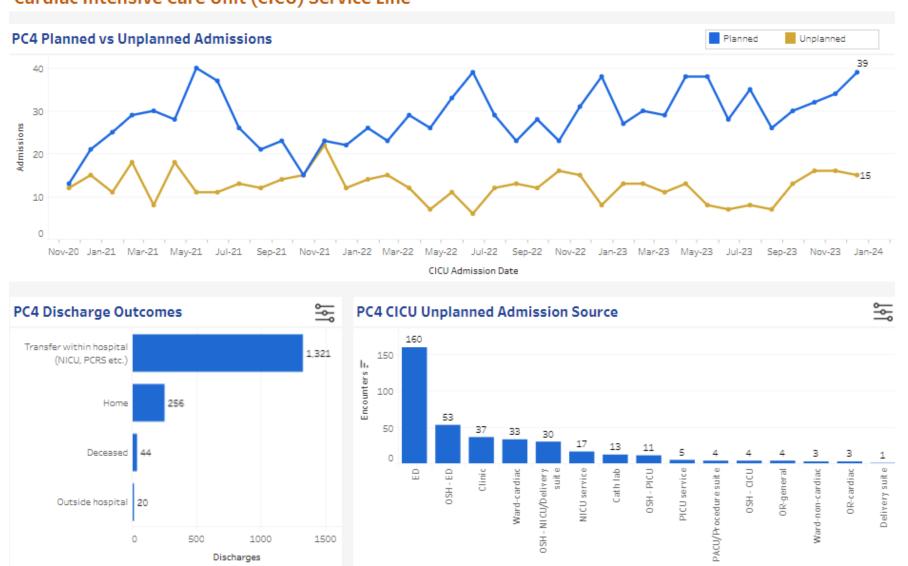




#### Texas Center for Pediatric and Congenital Heart Disease Dell Children's Medical Center Cardiac Intensive Care Unit (CICU) Service Line





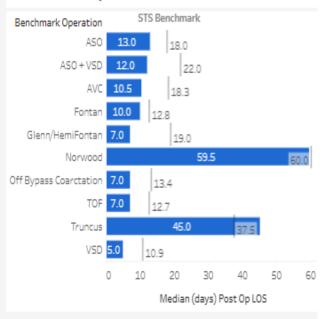


# **Benchmarking**

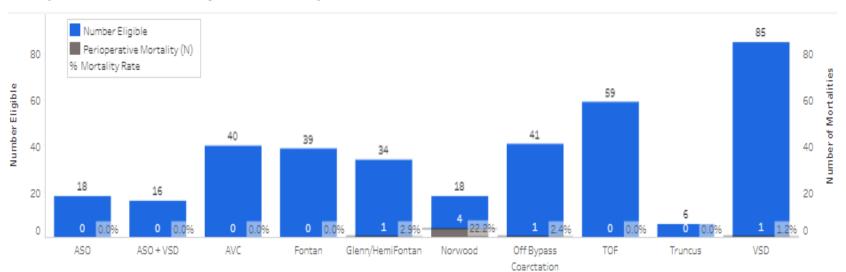
#### Outcomes by Benchmark Operation

Benchmark Operation	Number Eligible	Perioperative Mortality (N)	Perioperative Mortality (%)	STS Benchmark Mortality (%)	Median Postop LOS	STS Benchmark Median Postop LOS
ASO	18.0	0.0	0.0%	1.93	13.00	17.95
ASO + VSD	16.0	0.0	0.0%	4.34	12.00	22.00
AVC	40.0	0.0	0.0%	1.79	10.50	18.26
Fontan	39.0	0.0	0.0%	1.16	10.00	12.81
Glenn/HemiFontan	34.0	1.0	2.9%	1.49	7.00	19.03
Norwood	18.0	4.0	22.2%	11.84	59.50	60.00
Off Bypass Coarctation	41.0	1.0	2.4%	0.90	7.00	13.39
TOF	59.0	0.0	0.0%	0.93	7.00	12.71
Truncus	6.0	0.0	0.0%	7.69	45.00	37.50
VSD	85.0	1.0	1.2%	0.39	5.00	10.87

#### Median PostOp LOS

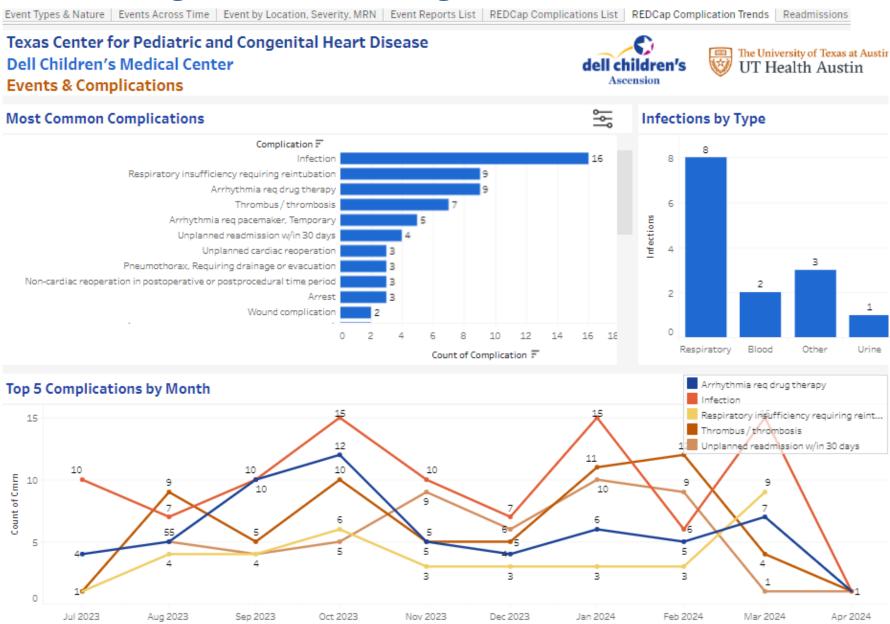


#### Perioperative Mortalities by Benchmark Operation



# Patient Level- Safety & Quality

- Earlydetection andprevention
- Quality improvement



### **Process to Build Visual Dashboard**

### **→ Define Goals**

- Identify hospital goals to be accomplished
- Identify the drivers, KPIs, and metrics

### Understand Data

- Identify the application data sources and accessibility
- Understand data transformation





### **Process to Build Visual Dashboard- Cont.**

### **Pilot**

- Create sample dashboard
- Review and feedback

### Optimize for production

- Production implementation
- Deployment





# Challenges of Data Integration & Visualization

- Integrating data from multiple sources
- Real-time completion of registry data
- → Cerner
  - Identifying patients
  - Discrete data points





# Benefits of Data Integration & Visualization

- Informed decision making
- Tracking progress
- Improving patient outcomes
- Visualize benchmarking









Texas Center for Pediatric and Congenital Heart Disease

# PC<sup>4</sup> PAC<sup>3</sup>

Data Utilization in Children's Nebraska Criss Heart Center: Implementing ArborMetrix & Other Tools

Teresa Tobin
Children's Nebraska





## Children's Nebraska

- Hubbard Center for Children- Aug 2021
  - 225 total beds
- Units
  - CCU- 32 beds
    - Single Inpt Service Model
  - PICU- 32 beds
  - NICU- 46 beds
    - Fetal Care Center
- 2023 Volumes
  - CICU- 398
  - CSDU- 609







### **Data Utilization**

Quarterly ECMO-PAC<sup>3</sup>-PC<sup>4</sup> Data Reviews

Cardiac Arrest Prevention (CAP) Case Reviews

 STS- Collaborative Multi-disciplinary Assessment of Performance (CMAP) Rounds





# Quarterly Data Reviews: ECMO, PAC<sup>3</sup>, PC<sup>4</sup>

- History
- Purpose
- Focused Individualized Data





# **ECMO**

• # ECMO Runs/Hours

Survival

Mortality

Complications





# PAC<sup>3</sup>

- Patient Volume
- Reason for Admission
- Dashboard
- Surgical Dashboard
- Utilization and Therapies
- Care Escalation

- Medical Events & Complications
- Feeding and Nutrition
- Data Timeliness
- Hearts to Home
- Health Equity Module





## PC<sup>4</sup>

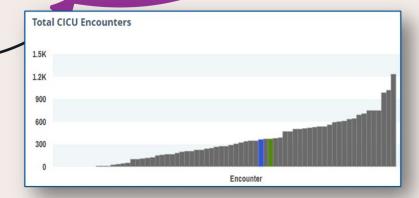
- Patient volumes
- Unplanned CICU Readmissions
- Reason for CICU Encounter
- Mortality
- Vasoactive infusions
- Open Sternum

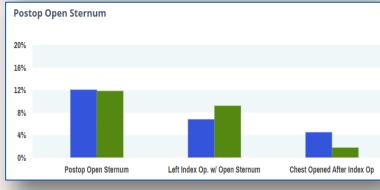
- Surgical Program
   Risk Adjusted metrics
- CICU Post-op Quality Risk Adjusted Metrics
- Medical Risk Adjusted Metrics
- CICU Events/Complications
- Data Timeliness

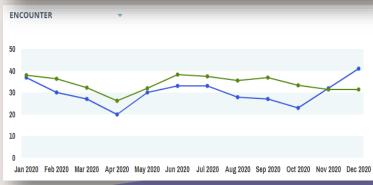


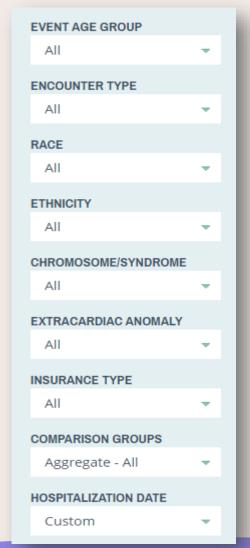


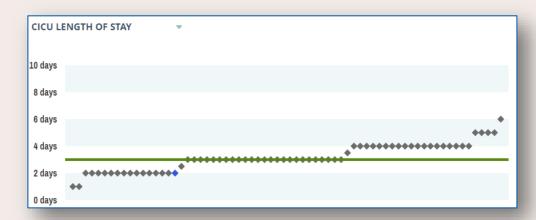
# **Graphs Used**

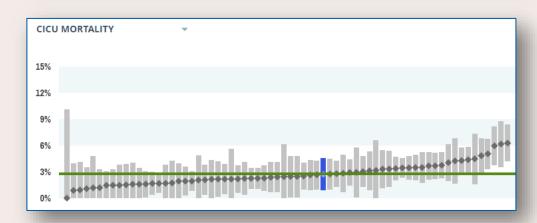
















# Cardiac Arrest Prevention (CAP) Case Reviews

- Biweekly
- Discussion
  - Goal





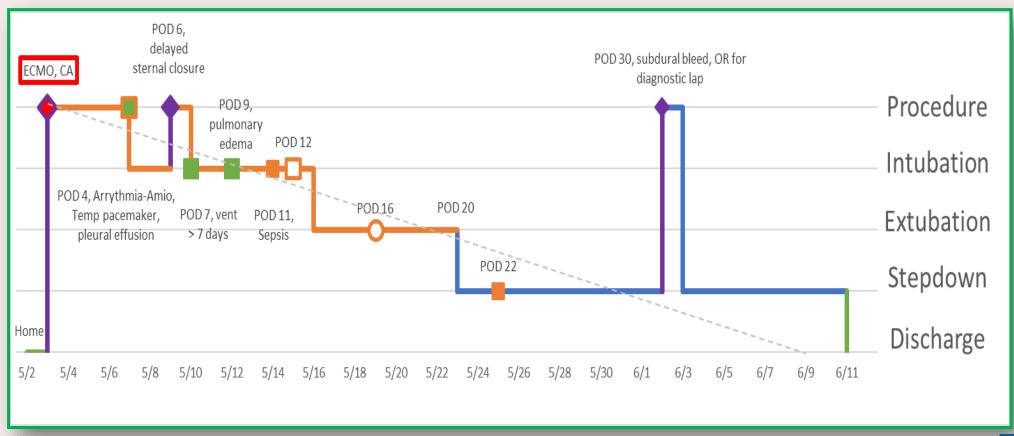
# STS – Collaborative Multi-disciplinary Assessment of Performance (CMAP) Rounds

- Review weekly
- Identify all levels of outcomes
- Risk over time
- Expected vs Unexpected hospital course
- Learn from them





### **CMAP** Rounds







# Thank you!

Data shapes the past, Understanding the data reveals the future. Giving us the ability to anticipate, Rather than react after the fact.

Any questions, thoughts, or comments?





# PC<sup>4</sup> PAC<sup>3</sup>

# Where Data and Ql Collide: Using Data to Improve Patient Care

Jen Schmoker, RN, BSN, CCRN Children's Nebraska



#### slido



# Does your ACCU/ICU team visualize PC4/PAC3 data in formal setting?

#### slido



# Is PC4/PAC3 data is utilized to drive patient care decisions?

#### slido



Where are you in your journey?

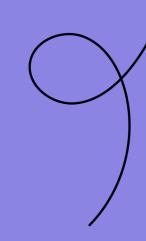


### Your Work Matters!

- IHI provides a framework for safe, reliable, effective care
  - Non-direct care partners have an important role
- Every project starts with high quality data!!
  - Timely data essential for real time improvement (1-3 weeks)
- Identify trends
  - Evaluate data consistently
  - CMAP rounds, dashboards (real time)
    - Modified JET pathway, echo discrepancies
- Evaluate the big picture
  - Increased LOS but doing more stat 5 surgeries



# Where Do I Fit In?



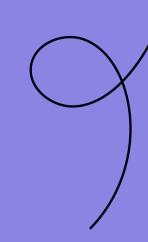


### Benefits of Data Champion Involvement in QI

- Increased awareness of PC<sup>4</sup>/PAC<sup>3</sup>
  - Word of mouth
  - Formal/informal presentation using registry data
- Recognition of your data expertise
- Increased communication with HC leadership
- Increase data utilization through HC
  - Imbedded scorecards
  - Quality dashboards
  - Imbedded quality resources
  - Project involvement (i.e. H2H, local projects)
- Collaboration with other centers
  - Similar goals/projects
  - Path 2 or 3 projects



# My Recent Ql Journey





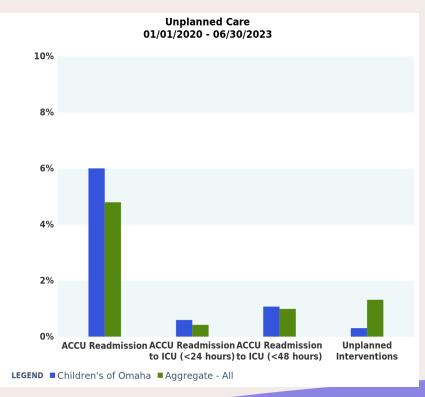
## Model for Improvement

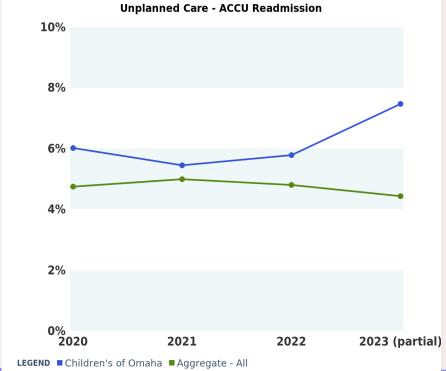
### Model for Improvement What are we trying to accomplish? How will we know that a change is an improvement? What change can we make that will result in improvement? Act Plan Study Do

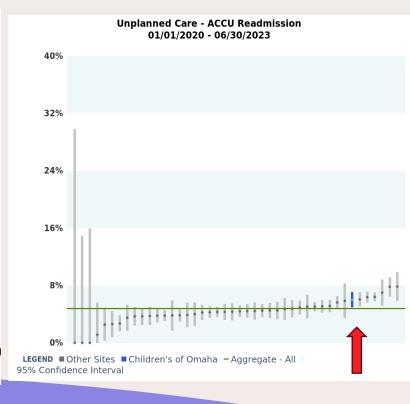
- What is the problem?
- What are we doing about it?
- Did we make an improvement?

# Baseline Data 2020-2023

Year	CHMC Readmissions	PAC3 Readmissions		
2020	6.03%	4.47%		
2021	5.45%	4.99%		
2022	5.79%	4.89%		
2023	7.97%	4.83%		

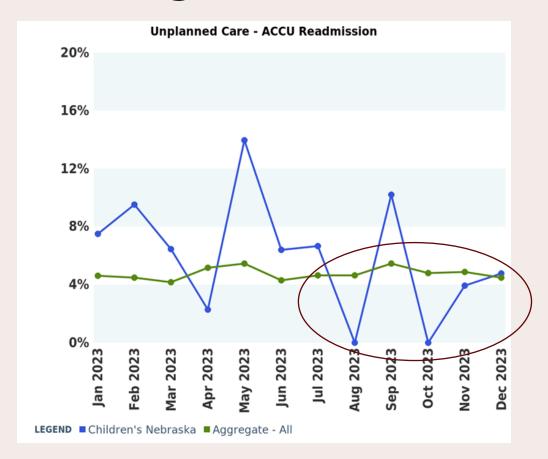








# Further Investigation...



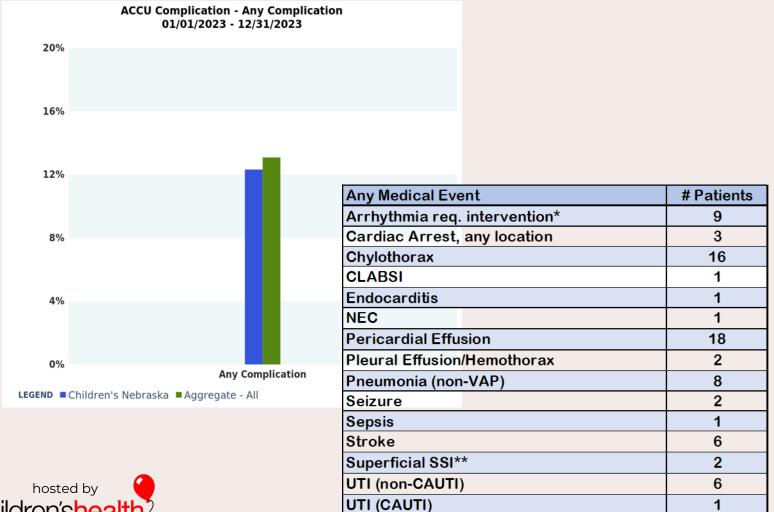


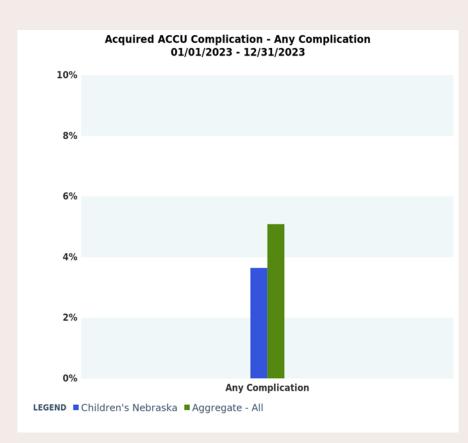
# Next Attempt...





### **Utilize Available Tools...**

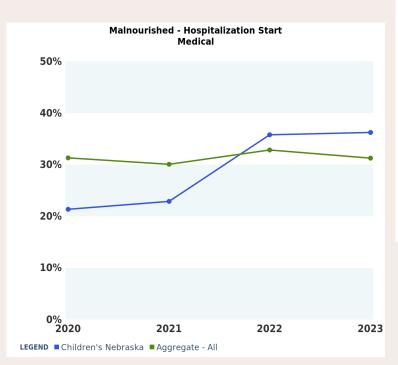


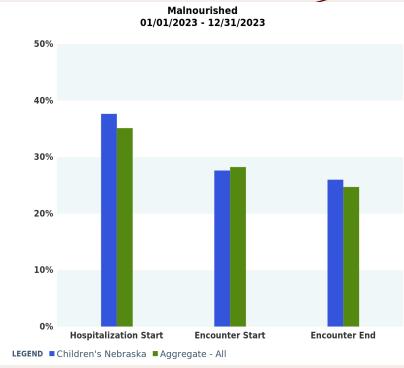


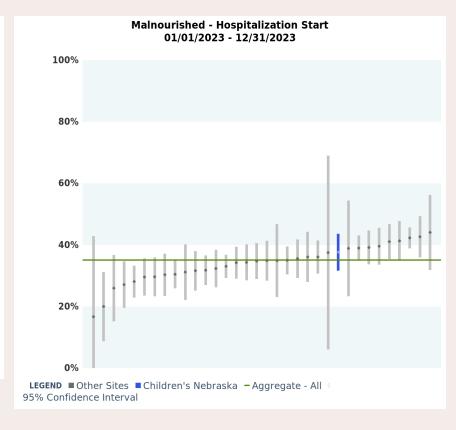


# 2023 Malnutrition at Hospital Admission, Encounter Start & End

Malnourishment	2023 CN	2023 PAC3	2022 CN	2021 CN	2020 CN
Hospital Admission	37.70%	35.10%	38.90%	29.50%	32.90%
ACCU Encounter Start	27.60%	28.20%	23.20%	17.10%	20.70%
ACCU Encounter End	26.00%	24.70%	21.60%	15.10%	15.60%





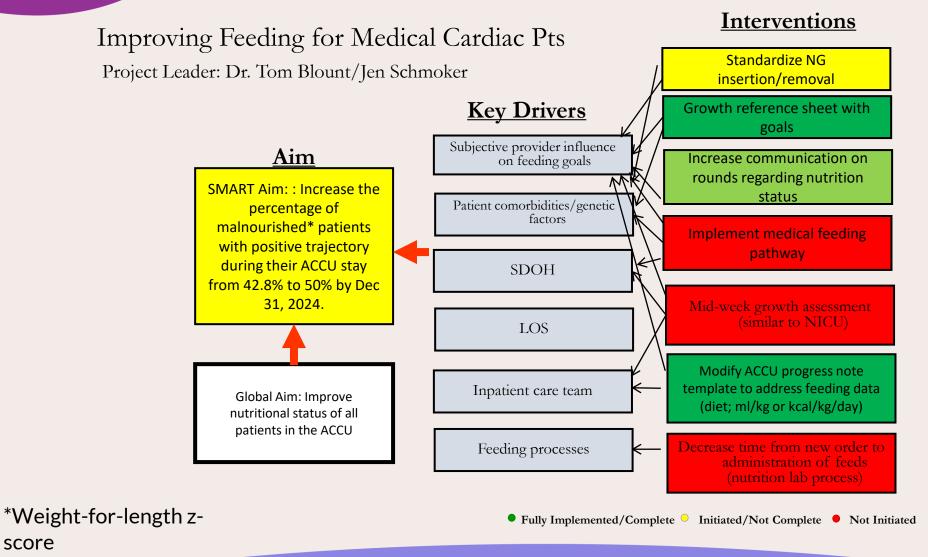


Denominator: All patient age ≤365d at encounter start

Numerator: Patient age  $\leq$  365d at encounter start with a weight for age z-score of  $\leq$ -2 at hospital start, encounter start, or encounter end

\*\*this is not the same method our dieticians use internally

Last updated: 3/25/24



score



## **Project Measures**







#### Outcome Measures: Ultimate result (tells how system is performing)

Increase the percentage of malnourished patients with positive weight-for-length z-score trajectory during their ACCU stay from 42.8% to 50% by Dec 31, 2024

Decreasing overall % of malnourished patients from 25.1% to 10% by Dec. 31, 2024 (secondary metric for PAC3 comparison) Process Measures: Are parts of system performing as planned (affect outcomes measures)?

Time from admission to documentation of nutrition status

% compliance with new NG placement/removal criteria

Balancing Measures: Are changes introduced impacting other areas in expected or unexpected changes

LOS

% patients NG or NG/PO at encounter end % with NG placed at anytime during encounter



## **Project Measures**







#### Outcome Measures: Ultimate result (tells how system is performing)

Increase the percentage of malnourished patients with positive weight-for-length z-score trajectory during their ACCU stay from 42.8% to 50% by Dec 31, 2024

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Time from admission to documentation of nutrition status

% compliance with new NG placement/removal criteria

Balancing Measures: Are changes introduced impacting other areas in expected or unexpected changes

LOS

% patients NG or NG/PO at encounter end % with NG placed at anytime during encounter



# **Project Steps**



**Develop Nutrition Guide** 

**Completed 12/10/23** 



Update nutrition section in EPIC note template

Live 3/4/24



Develop NG insertion/removal guidelines

Completed 1/9/24





# PDSA #1: Pilot Plan: Testing NG Insertion/Removal Guidelines



Timeline

**Beginning March 4** 



Pilot

Include only new medical admissions or transfers

Test NG guideline on 5 patients



**Evaluation** 

No eligible patients as of 3/29 Reevaluate 4/24



# **Project Ideas**

- Timely data submission
- Hearts to Home (discharge efficiency)
- LOS
- Complications
  - NEC
  - ICU bounce backs
  - Cardiac arrest
  - CT duration
  - Reintubation
  - Reops
  - Readmissions



- \*Be curious!!
- \*Be alert to trends as abstracting data
  \*Utilize Arbormetrix and local data
  resources
- \*Use filters, including health equity data \*Recognize your value as a data expert
- \*Consider taking PAC<sup>3</sup> QI course or working with project team





"No matter how good you get, you can always get better, and that's the exciting part."

~Tiger Woods



### Resources

- The Improvement Guide
  - Langley, G.L., Moen, R., Nolan, K.M., Nolan, T.W., Norman, C.L., and Provost, L.P. (2009). The improvement guide: A practical approach to enhancing organizational performance (2<sup>nd</sup> ed). Jossey-Bass.
- The Healthcare Data Guide
  - Provost, L.P., & Murray, S.K. (2011). The health care data guide: Learning from data for improvement. Jossey-Bass.
- Institute for Healthcare Improvement
  - IHI Open School
  - Multiple resources for implementing QI into practice
  - Ihi.org
- CNU, PC<sup>4</sup>, or PAC<sup>3</sup> QI courses
- Local QI courses or resources



# Questions?



# Onboarding New Team Members



# PC<sup>4</sup> PAC<sup>3</sup>

# Streamlined Onboarding: A Template for Training New Data Abstractors on a Local Team

Rebecca Zahn, MSN, RN Mia Kurbalija, BSN, RN Texas Children's Hospital



























Baylor College of Medicine

# Streamlined Onboarding: A Template for Training New Data Abstractors on a Local Team



Rebecca Zahn, MSN, RN

Team Lead/Nurse Data Specialist

Mia Kurbalija, BSN, RN

Nurse Data Specialist

#### Background

- Our local CICU experienced a steady growth in preceding years, resulting in growth of our local PC4 data team.
- Maintained a core group with some turnover among abstractors.
- Challenges in training new data abstractors include:
  - High census numbers and time constraints
  - High volume of data fields with complex concepts
- Solution → Developed a template to streamline the process and support the transition.





#### The PC<sup>4</sup> Consortium

#### 1) Introduce the PC<sup>4</sup> consortium:

- a) Review PC4quality.org
  - i. Overview, Mission, Commitment
- b) Orient to PC<sup>4</sup> leadership and introduce to Project Manager Kim Gonzalez.
  - Email Kim for introduction.
    - 1. Add abstractor to PC<sup>4</sup> consortium email list.
    - 2. Obtain access to PC<sup>4</sup> quality.org.
      - a. Log-in
      - b. Review site navigation and site functionality.
- c) Introduce User Feedback Calls and purpose.





#### **Teams and Roles**

- 1) Introduce local database teams and describe roles:
  - a) PC<sup>4</sup> Clinical Champions and team
  - b) Local database teams:
    - i. STS
    - ii. PAC<sup>3</sup>
    - iii. IMPACT
    - iv. CNOC







### **Access and Reports**

#### 1) Log-in access and reports:

- a. Request Access for CardioAccess.
- b. Add abstractor to team meetings.
- c. Add abstractor to needed automated reports.



(www.demigos.com/blog-post/how-to-improve-data-quality-in-heathcare/)





### Data Quality, Integrity, and Expectations

- 1) <u>Discuss the importance of data quality, integrity, and data expectations</u>:
  - a) Accuracy, Consistency, Completeness, Timeliness
  - b) Teach the abstractor to code each field the same way each time.
  - c) High Inter-rater reliability:
    - i. Agreement between two or more abstractors independently abstracting the same data field.
  - d) Importance of the *Gold-Standard* areas in chart to abstract data, and secondary sources of truth.



Consistency





#### **Local PC4 Folders**

#### 1) Introduce local PC<sup>4</sup> folders:

- a) Census, files, and reports.
  - i. Review local processes:
  - 1. Maintaining a census
  - 2. File processes
  - 3. Use of reports





#### **Definition Manual and FAQs**

- 1) Review the PC<sup>4</sup> definition manual, FAQs, and local Q/A document:
  - a) Explore manual and FAQs together:
    - Review nuances in definitions.
    - Demonstrate use of "search" box.
  - b) Allow time for abstractor to review documents independently.





#### **Sources of Clinical Data**

#### 1) Review sources of clinical data at local center:

- a) EPIC:
  - i. Demonstrate use of "search" option box in EPIC.
  - ii. Customize search tabs in EPIC for abstraction.
- b) CardioIMS:
  - a) Log-in
  - b) Review site navigation





#### CardioAccess

#### 1) Introduce CardioAccess:

- a) Function
- b) Navigation
- c) Teach "Bubble definition" importance.
  - Use the bubble definitions every time while learning, and often when experienced.
- d) Local CardioAccess manager/programmer







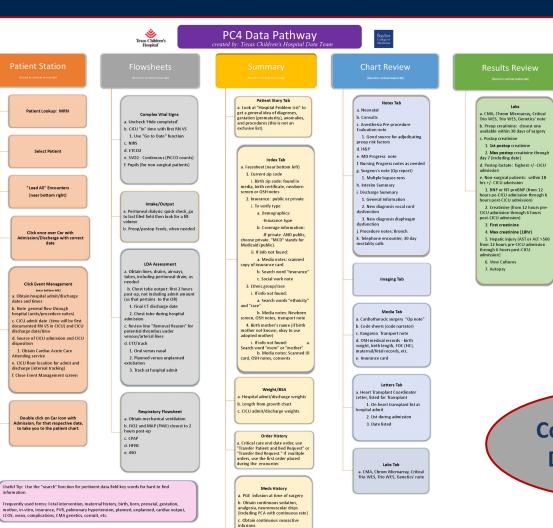
#### **TCH- PC<sup>4</sup> Data Pathway**

#### 1) Introduce the "PC4 Data Pathway":

- a) Review the flow through EPIC.
- b) Abstract an easy cardiothoracic (CT) post-operative patient.
  - i. Review each step in the pathway.
  - Explain nuances and troubleshoot hard to abstract fields.
  - iii. Point out "Gold-Standard" areas and secondary sources of truth, when gold-standard not available.
  - iv. Use this pathway for data abstraction, every time.







1. Do not count CaCl for hypocalcemia
 2. Do not count Esmolol when used as antiarrhythmic for complication. Can use for post op rate control when no arrhythmia is coded for complication.
 4. Anti-arrhythmia infusions, IV bobuses, or Mg for Torsades
 d. Thrombus treatment initiation (Heparin, Lovenox)
 4. Secondary location to find INO.

Consistency and Data Integrity





#### **Data Abstraction**

#### 1) <u>Trainer and orientee abstract and enter cases</u>:

- a. 5 easy to moderate CT post-operative cases.
- b. 5 easy to moderate medical cases.
- c. Abstract as many cases as needed until trainer and orientee are comfortable, with a wide case variation.





#### Collaboration

- 1) New abstractor works independently with trainer available for questions:
  - a. Start with easy CT post-operative patients, progressing to medical admissions, slowly increasing complexity.
    - i. 1-3 day LOS
    - ii. 4-7 day LOS
    - iii. 7-14 day LOS
    - iv. >2 week LOS
  - b. Trainer is available for questions via phone calls, teams meetings/texts, and/or emails.





#### **Audits**

#### 1) <u>Trainer audits each case for teaching purposes</u>:

- a. Review discrepancies and provide rationale with definition review.
- b. Review each case and all fields until proficient in minor/major fields.
  - i. Once a field is consistently correct with abstractor understanding, omit that field from future review, if it is not a major field.
- c. Continue to review major fields.
  - i. Major fields defined by local team: Extracardiac anomalies, chromosomal abnormalities, syndromes, reason for admission, medical diagnoses, complications, risk group (preoperative risk factors, high-risk dx, inotropes at time of surgery).
- d. Audit each "case type" until proficient with a focus on complex fields.





#### **Abstractor Independent time**

#### 1) When abstractor is completely independent:

- a. Use H/P, Interim and Discharge Summaries for quick reference.
- b. Perform <u>periodic checks</u> of diagnoses and complex fields before submitting the case.
- c. Keep an <u>open door policy</u>, welcome questions, discussions, teams messages, and emails.
- d. Perform <u>periodic feedback sessions</u> to address any needed areas of improvement and to ensure ongoing learning and development.













## Thank You

Mia Kurbalija, BSN, RN, Rachel Schwandt, BSN, RN

Katie Lopez, BSN, RN, Rebecca Zahn, MSN, RN

Ashish Ankola, MD, Priya Bhat, MD, Bradley Scherer, MD

# PC<sup>4</sup> PAC<sup>3</sup>

# Onboarding Single Data Champion

Courtney Spence, RN
Nemours Children's Hospital





Registered Nurse.

Prior Experience: CICU RN at Nemours Childrens Hospital.

RN for 14 years.

Primarily Pediatric Cardiology.





# PAC<sup>3</sup> Submission Prior to Hire

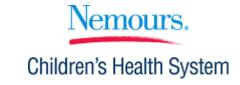
- Our cardiac center had not had a PAC<sup>3</sup> abstractor to submit data.
- We had been behind in data submission for >2 years.
- Our current abstractors at Nemours submit to STS and PC<sup>4</sup>.





### Hiring Process

- Hospital training for PAC<sup>3</sup> consisted of reviewing database alongside PC<sup>4</sup> abstractor for 1 week.
- Was granted access to PAC<sup>3</sup> website but did not know how to navigate website to find answers to questions.
- No "ROADMAP" typed up for PAC<sup>3</sup> at our center to provide assistance on where to find data.
- Our center uses EPIC which, as a bedside nurse, I had grown very comfortable with navigating.





# Building our PAC<sup>3</sup> Foundation

Hospital Information:		
	Hospital Name	Alfred I. duPont Hospital for Children
	Date/Time of Admission	Summary Tab > Event Log > Patient movement > Admission date/time to 2B Telemetry
	Country of Residence	Demographics Tab > Communication section
	Residential Zip	Demographics Tab > Communication section
	Account Number	Hover over MRN on left sidebar near displaced name > CSN # displayed ; copy & paste
	Initial length/Height (cm)	Flowsheet tab > Historical measurements tab > *find admission date
	Initial weight (kg)	Flowsheet tab > Historical measurements tab > *find admission date
	Gastric tube present at hospital admission	Flowsheet tab > Drains > should be listed \\ Notes > H&P & look for diet at admission
	Nissen fundoplication prior to admission	Search bar type in Nissen
	Cardiothoacic Surgery	Notes Tab > OR note typed out    Will also be mentioned in Discharge summary
	Cardiac Catheterization	Notes Tab > Procedures     Will also be mentioned in discharge summary
Admit Feed:		
	Feeding/Nutrition route(s) a hospital admission	Notes Tab > H&P and look up diet at admission
Discharge Information:		
	Hospital discharge date/time	Summary Tab > Event Log > Patient movement > Discharge date/time
	Mortality Status at hospital discharge	Summary Tab > Event Log > Patient Movement > Discharge date/time to
	Hospital Discharge Location	Summary Tab > Event Log > Patient movement > Discharge date/time
Readmission Information:		
	Readmitted within 7 Days	Patient station tab - idenity if new hospital encounter created
	Readmission Date/time	Patient station tab - idenity if new hospital encounter created
	Planned readmission	patient station tab > admission type listed
	Intubated within 24h	Notes > H&P    Flowsheet > Respiratory > review admission date -24h
	Inotropic support within 24h	Notes > H&P    Summary > event log> MAR
	Fluid resuscitation within 24h	Summary > Event Log> MAR
	Code within 24h	Notes > H&P
	Unplanned intervention within 24h	Notes > H&P
	MRT/RRT within 24h	Notes > H&P
	Death within 24h	Notes > H&P / Discharge summary
	Date/Time of death	Notes > Discharge summary
	Readmitted within 30 days	Patient station > identify hospital admission encounters

- I wanted to be able to show where in EPIC we were gathering this information.
- The RoadMap is essentially a "click by click" representation of how we get our information.





#### Prior to PAC<sup>3</sup> Certification

- Prior to certification, I was calling into all PAC<sup>3</sup> calls.
- At first, I had no idea where other abstractors were getting their information when referring to FAQ's file.
- I accidentally submitted questions to a random PAC<sup>3</sup> questionnaire board .. Oops!

- Utilized help from PC<sup>4</sup> abstractor.
- Referenced "data definitions".
- Explored PAC<sup>3</sup>'s website and their "Getting started toolkit"
- Signed up for PAC<sup>3</sup> course but had to wait for 2 months.





## PAC<sup>3</sup> HELP!

- During the calls I had mentioned being very new to this role and still unsure of data definition & FAQ locations.
- PAC<sup>3</sup> assigned me 2 mentors that I could email with clarification questions! Both have been fabulous and very prompt with their responses to my questions!
- Thank you Linda and Jane at Childrens Wisconsin.





## Building a Stronger Database

- Currently, our center has a company that we hired to do backlog database abstraction for all charts PRIOR to my hire date.
- This company has become a PAC<sup>3</sup> resource for questions and is helping our program build better standards for database abstraction.
- Currently we have yet to establish a "formal" orientation for our database BUT that is our goal and something that our STS/PC<sup>4</sup>/PAC<sup>3</sup> abstractors are striving to complete in the near future.



Children's Health System



# What I wish I would have known

- As a new database abstractor, I wasn't sure what PAC<sup>3</sup> required to meet their data definition specifications.
- Finding the FAQ's was the "ah-ha" moment for me! YAY!
- Connecting with other PAC<sup>3</sup> abstractors and having them assigned as mentors was extremely helpful.
- Speaking up during PAC<sup>3</sup> calls helped clear up confusion







Courtney Spence, RN

Database Coordinator

PAC<sup>3</sup> Data Champion

Nemours Children's Hospital

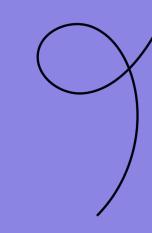




# Questions?



# Mixed Acuity Unit





# PC<sup>4</sup> PAC<sup>3</sup>

Navigating Patient Acuity Status in a Mixed Acuity Unit: Addressing Challenges and Finding Solutions

Rachel Schwandt, BSN, RN Texas Children's Hospital









Adult Congenital Heart Program

> Baylor College of Medicine

# "Navigating Patient Acuity Status in a Mixed Acuity Unit: Addressing Challenges and Finding Solutions"

#### Rachel Schwandt, BSN, RN

Nurse Data Specialist

Bradley J. Scherer, MD

Assistant Professor
Section of Critical Care

Mia Kurbalija, BSN, RN Nurse Data Specialist

Rebecca Zahn, MSN, RN
Team Lead/Nurse Data Specialist

#### **About the Unit**

• In January 2021, Texas Children's Hospital (TCH) opened a novel Adult Congenital Heart Unit (ACHD) with a mixed acuity model, meaning that the "patient's acuity status" may change, but the patient remains in the same bed space throughout their hospital stay.



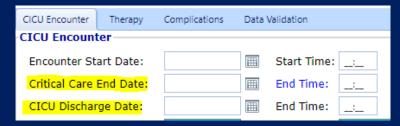


# **Patient Acuity Status**

- A "<u>key PC<sup>4</sup> metric</u>" is determining a change in patient acuity, such as:
  - ➤ Time when a ICU patient is downgraded to acute care status
  - >Time when an acute care patient is upgraded to ICU status
- Traditionally, PC<sup>4</sup> data abstractors have used both "<u>transfer</u> <u>orders</u>" placed in the electronic medical record (EMR), as well as the "<u>time of physical movement of the patient</u>" to decipher the time of a status change.

# Acuity Status Coding in CardioAccess

- The "change in acuity status" allows for coding the respective fields:
  - "Critical Care End date and time"
  - "CICU Discharge date and time"



 In a mixed acuity unit, the dates and times for these two fields should always match

## Challenges

- With the mixed acuity model, the data abstractors had "<u>two</u> main challenges:"
  - ➤ Maintaining an "<u>accurate PC⁴ census</u>" of "ICU status" patients
  - ➤ Difficulty tracking "acuity status changes"



Source: https://depositphotos.com/vectors/challenges.html

# **Contributing Factors**

- Contributing Factors:
  - ➤ No physical movement of the patient
  - ➤ Status orders can be missing or entered long after the patient's status change
  - The ACHD census had a rapid "*volume growth of 24%*" from 2021 through the end of 2022.

# Solutions- Maintaining a Census

#### Collaboration is Key

TCH Partner	Intervention
ACHD unit secretaries	Taught to maintain a census tailored to PC <sup>4</sup> needs
Charge nurses	Emailed daily summaries with acuity status
ACHD manager and provider director	Reinforced importance of <u>timely orders</u> and documentation of <u>disposition</u> in progress notes
Information services (IS)	Generated a " <u>daily EMR report</u> " of admissions/discharges
Local PAC <sup>3</sup> team	Partnership in <u>shared census</u> spreadsheet for cross-referencing; <u>meetings</u> prn

## Solutions- Patient Acuity Date and Time

Determined secondary "sources of truth"

"Gold Standard" → "Provider Transfer order or Update Patient Class order"

If discrepancy or date/time unavailable:

- (1) Provider note disposition documentation
- (2) Review for ICU therapies (arterial line or vasoactive drips discontinued, etc.)

With concurrent verification of provider notes reflecting care change from ICU provider to Acute Care provider.

## Valuable Resource

• Finally, we identified a single provider who works in the CICU ACHD unit to serve as a longitudinal, consistent liaison when case questions arise.

#### Conclusion

- Performed a "self audit" of the ACHD PC<sup>4</sup> census, over a 3 month period, to verify the team's work after a near miss of patient inclusion as CICU patient. Sources used:
  - ➤ Daily EMR report of admissions/discharges
  - >ACHD unit census
  - >Epic report
    - No errors were found
- The current process of using automatically generated EMR report, charge nurse report, PAC<sup>3</sup> partnership, and having a provider liaison have allowed for "<u>maximum accuracy, efficiency and productivity</u>" when documenting patient acuity status in our novel adult congenital heart unit.

# Thank you from the TCH PC<sup>4</sup> team.



# Questions?

